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Contract

## **Application support and development services for customer facing applications**

Post Office Limited

F03: Contract award notice

Notice identifier: 2021/S 000-013675

Procurement identifier (OCID): ocds-h6vhtk-02bcde

Published 16 June 2021, 5:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Post Office Limited

Finsbury Dials, 20 Finsbury Street, London

London

EC2Y 9AQ

#### **Contact**

Chris Hoyle

#### **Email**

[chris.hoyle@postoffice.co.uk](mailto:chris.hoyle@postoffice.co.uk)

#### **Country**

United Kingdom

**NUTS code**

UKI4 - Inner London – East

**National registration number**

02154540

**Internet address(es)**

Main address

<https://www.postoffice.co.uk>

Buyer's address

<https://www.postoffice.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Postal services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Application support and development services for customer facing applications

#### **II.1.2) Main CPV code**

- 72611000 - Technical computer support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Post Office's procurement of digital and application & support and development services for customer facing application services under Lot 5 of the Post Office's Digital Capabilities framework

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £609,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI43 - Haringey and Islington

Main site or place of performance

Finsbury Dials 20 Finsbury Street, London, EC2Y 9AQ

#### **II.2.4) Description of the procurement**

Digital and application & support and development services for customer facing application services under Lot 5 of the Post Office's Digital Capabilities framework

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Post Office Limited published a Contract Notice in the Official Journal of the European Union in respect of a tender for the provision of Deliverables and/or Services to it - Ref: 2020/S 105-255415. Following a competitive procurement process, Post Office Limited and the Supplier entered into a framework agreement for the provision of Deliverables and/or Services by the Supplier (?Digital Capabilities Framework? or ?DCF?) - Ref: C100776. This was a Competitive Call-off Request under Lot 5 of the DCF.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 105-255414](#)

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## **Section V. Award of contract**

### **Contract No**

DCFSOW001

### **Lot No**

5

### **Title**

Digital and Application & Support and Development Services for Customer Facing Application Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 June 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ACCENTURE (UK) LIMITED

30 Fenchurch Street, London, EC3M 3BD

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

04757301

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £609,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice in England and Wales

London

Country

United Kingdom