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Contract

Application support and development services for customer facing applications

Post Office Limited

F03: Contract award notice

Notice identifier: 2021/S 000-013675

Procurement identifier (OCID): ocds-h6vhtk-02bcde

Published 16 June 2021, 5:45pm

Section I: Contracting authority

I.1) Name and addresses

Post Office Limited

Finsbury Dials, 20 Finsbury Street, London

London

EC2Y 9AQ

Contact

Chris Hoyle

Email

chris.hoyle@postoffice.co.uk

Country

United Kingdom

NUTS code

UKI4 - Inner London – East

National registration number

02154540

Internet address(es)

Main address

<https://www.postoffice.co.uk>

Buyer's address

<https://www.postoffice.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Postal services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Application support and development services for customer facing applications

II.1.2) Main CPV code

- 72611000 - Technical computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

Post Office's procurement of digital and application & support and development services for customer facing application services under Lot 5 of the Post Office's Digital Capabilities framework

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £609,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI43 - Haringey and Islington

Main site or place of performance

Finsbury Dials 20 Finsbury Street, London, EC2Y 9AQ

II.2.4) Description of the procurement

Digital and application & support and development services for customer facing application services under Lot 5 of the Post Office's Digital Capabilities framework

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Post Office Limited published a Contract Notice in the Official Journal of the European Union in respect of a tender for the provision of Deliverables and/or Services to it - Ref: 2020/S 105-255415. Following a competitive procurement process, Post Office Limited and the Supplier entered into a framework agreement for the provision of Deliverables and/or Services by the Supplier (?Digital Capabilities Framework? or ?DCF?) - Ref: C100776. This was a Competitive Call-off Request under Lot 5 of the DCF.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 105-255414](#)

Section V. Award of contract

Contract No

DCFSOW001

Lot No

5

Title

Digital and Application & Support and Development Services for Customer Facing Application Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 June 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ACCENTURE (UK) LIMITED

30 Fenchurch Street, London, EC3M 3BD

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

04757301

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £609,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice in England and Wales

London

Country

United Kingdom