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Planning

The Provision of Railway Chaplaincy Services

Network Rail Infrastructure Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-013671

Procurement identifier (OCID): ocids-h6vhtk-033c0c

Published 20 May 2022, 5:55pm

Section I: Contracting authority

I.1) Name and addresses

Network Rail Infrastructure Ltd

1 Eversholt Street

London

NW1 2DN

Contact

Mark Edwards

Email

Mark.Edwards6@networkrail.co.uk

Telephone

+44 1908781000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.networkrail.co.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://networkrail.bravosolution.co.uk/esop/guest/go/opportunity/detail?opportunityId=54082>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Railway Chaplaincy Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Network Rail intends to re-tender its current Chaplaincy Services contract which is scheduled to expire in March 2023. Network Rail requires a focused, proactive innovative and integrated Chaplaincy service, capable of effectively providing national, annual 24/7 emotional support services for rail staff during and immediately after traumatic incidents, as well as undertaking proactive site visits to industry locations.

Next Rail seeks to understand the supplier market in terms of those prospective suppliers who may be capable of providing these services.

II.1.5) Estimated total value

Value excluding VAT: £350,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Network Rail operates nationally.

II.2.4) Description of the procurement

To support the Network Rail Central Suicide Prevention Team, the supplier shall be required to provide a focused, proactive innovative and integrated Chaplaincy service, capable of effectively providing national, annual 24/7 emotional support services for rail staff during and immediately after traumatic incidents, as well as undertaking proactive site visits to industry locations.

Network Rail currently employs 43,000 people. Whilst this service will be predominantly for front-line staff or those directly or indirectly involved in incident response/management, any member of staff may use the service.

The key deliverables of the proposed Chaplaincy services are as follows:

- Independent and confidential short-term emotional support for:
 - o Network Rail staff, contractors and passengers impacted by traumatic incidents;
 - o staff during other times of depression / trauma (not specifically as a result of an operational incident)
- 24/7, 365 days a year (for emergencies);
- Priority of face-to-face contact;
- Response deployments to a Network Rail site (can include signal box, depot or control room as well as incident site) following fatality incidents, major incidents and/or death in service situations;
- Deliver a schedule of proactive visits to locations set out by location categories and confirmed in the contract. Proactive visits should last a minimum of 30 minutes and be arranged to maximise the number of staff that can be spoken to;
- UK coverage, regionally delivered (i.e. not one central team for the whole UK);
- Raise awareness of and signpost to Network Rail's Employee Assistance Programme (EAP) / other service providers (e.g. Samaritans) as appropriate; and
- Possess and demonstrate an understanding of the unique challenges facing rail staff.

II.3) Estimated date of publication of contract notice

31 March 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

If you are interested in participating in the questionnaire and/or would like to find out more information regarding the potential opportunity please email

Mark.Edwards6@networkrail.co.uk by the deadline of:

17:00 on 20th June 2022 with the subject heading 'Provision of Railway Chaplaincy Services - PIN', with the following information:

- Company name
- Contact details (including email address)

This PIN is issued solely for the purposes of preliminary market and is not a call for competition. In the event a formal Call for Competition is advertised, this will be conducted via a separate notice.