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Planning

## **Adult Hearing Services for NHS Herefordshire and Worcestershire Integrated Care Board**

NHS Herefordshire and Worcestershire Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-013653

Procurement identifier (OCID): ocds-h6vhtk-03c874

Published 12 May 2023, 4:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Herefordshire and Worcestershire Integrated Care Board

Isaac Maddox House Shrub Hill Industrial Estate

Worcester

WR4 9EL

#### **Contact**

Hayley Smith

#### **Email**

[h.smith27@nhs.net](mailto:h.smith27@nhs.net)

#### **Telephone**

+44 7770493216

**Country**

United Kingdom

**Region code**

UKG12 - Worcestershire

**Internet address(es)**

Main address

<https://www.herefordshireandworcestershire.icb.nhs.uk/>

Buyer's address

<https://www.herefordshireandworcestershire.icb.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Adult Hearing Services for NHS Herefordshire and Worcestershire Integrated Care Board

Reference number

WHISP-184

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is an advertisement for soft market testing to gauge market interest which will influence future commissioning and procurement direction.

NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are looking to seek expressions of interest and market feedback on their proposed service specification for Adult Hearing Services.

Any Provider wishing to express interest should complete the questionnaire, which can be found at <https://health-family.force.com/s/Welcome> no later than 12:00 noon on Tuesday 06th June 2023.

#### **II.1.5) Estimated total value**

Value excluding VAT: £12,774,547

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85121240 - ENT or audiologist services

### **II.2.3) Place of performance**

NUTS codes

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Main site or place of performance

The geographic region of Herefordshire and Worcestershire (NUTS codes: UKG11 and UKG12)

### **II.2.4) Description of the procurement**

This is an advertisement for soft market testing to gauge market interest which will influence future commissioning and procurement direction.

NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are looking to seek expressions of interest and feedback from suitably qualified and experienced Providers on their proposed service specification for Adult Hearing Services covering the counties of Herefordshire and Worcestershire.

The aim of the service is to provide a comprehensive, personalised service for adults over 50 years of age with hearing loss in line with national guidance and local requirements.

The vision for people with age related hearing problems is for them to receive high quality, efficient services delivered closer to home, with short waiting times and high responsiveness to the needs of local communities, free at the point of access.

Key principles of the hearing service are:

- Contribute to improving the awareness of the importance of good hearing health on wider wellbeing, physical and mental health.
- To provide personalised care, which meets each individual where they are at and provides people with choice and control over how they choose to manage their hearing and communication needs.
- To comply with national clinical and good practice guidance.
- To be accessible to residents of Herefordshire and Worcestershire.
- To provide an efficient service for people with hearing loss, that is also cost-effective.
- Equitable access to consistent and high-quality care for all patients using the service.
- To provide a safe hearing service for patients that demonstrates robust quality assurance processes.

It is anticipated that any future Contract would be for a period of 3 years with the option to extend for up to a further 24 months. The ICB may award multiple Contracts across the

geographic area of Herefordshire and Worcestershire to cater for the needs of the entire geographic area. NHS Standard Terms and Conditions would apply.

Any Provider wishing to express interest should complete the questionnaire, which can be found at <https://health-family.force.com/s/Welcome> no later than 12:00 noon on Tuesday 06th June 2023.

The ICB intends to publish the Contract Notice for this requirement around Tuesday 20th June 2023. Please note those expressing interest will still be required to register for any future procurement and should not rely on their response to this EOI.

### **II.3) Estimated date of publication of contract notice**

20 June 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## Section VI. Complementary information

### VI.3) Additional information

It should be noted that this is not a procurement exercise at this stage and participating organisations are responsible for their own costs. All details provided by the ICB are in draft format, the ICB reserves the right to change/amend any aspect of the requirement prior to any potential future procurement exercise.

To register your Expression of Interest (EOI) in attending the Market Engagement event, please complete the questionnaire on the Atamis Health Family eCommercial System <https://health-family.force.com/s/Welcome>.

The closing date for EOIs is 12:00 noon on the Tuesday 6th June 2023.

Please note the correct address for NHS Herefordshire and Worcestershire ICB is:

NHS Herefordshire and Worcestershire Integrated Care Board  
Kirkham House  
John Comyn Drive  
Perdiswell  
Worcestershire  
WR3 7NS

This future procurement is for Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ("Regulations"). Accordingly, the Contracting Authorities are only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The Contracting Authorities are not voluntarily following any other part of the regulations.

The ICB is a relevant body for the purpose of the National Health Service (procurement, patient choice and competition) (No. 2) Regulations 2013.