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Contract

## **All Saints' Academy Cheltenham ~ IT & Network Services**

All Saints' Academy

F03: Contract award notice

Notice identifier: 2023/S 000-013643

Procurement identifier (OCID): ocds-h6vhtk-031366

Published 12 May 2023, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

All Saints' Academy

Blaisdon Way

Cheltenham

GL51 0WH

#### **Email**

[tenders@litmuspartnership.co.uk](mailto:tenders@litmuspartnership.co.uk)

#### **Telephone**

+44 1276673880

#### **Country**

United Kingdom

**Region code**

UKK13 - Gloucestershire

**Internet address(es)**

Main address

<https://www.asachelt.org/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

All Saints' Academy Cheltenham ~ IT & Network Services

**II.1.2) Main CPV code**

- 72700000 - Computer network services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The successful Supplier will be required to provide IT & Network services for All Saints' Academy.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £646,301.67

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK13 - Gloucestershire

Main site or place of performance

Gloucestershire

### **II.2.4) Description of the procurement**

Our Academy has excellent, modern facilities and a staff team who aim to provide a caring and enriching learning environment for all our students where their needs and personal growth are given utmost priority. Our purpose is to be a beacon of hope for our students, families and the local community. We are founded on Christian values in serving Cheltenham, Tewkesbury and the Diocese of Gloucester. We strive to give enjoyment in learning, instil a determination to achieve and succeed. We are one of the top two best performing non-selective secondary schools for overall GCSE performance in the town of Cheltenham and we have been for four years. We are also the top performing Christian non-selective secondary school in Gloucestershire. The Academy is looking for an IT service partner that can not only manage and support the IT network, both currently and in the future, but that also add value through proactive recommendations and enhancements that will support All Saints' Academy's strategy and growth. The aim is to support and enhance the current IT provision in school, both for academic and administrative purposes. Proven expertise in the proactive development of IT Systems in an Educational Environment is essential. The selected service provider shall be:

- Fully conversant with evolving legislation regarding the provision of IT & Network Services in a Secondary School environment
- Required to evidence their Quality Assurance and Security Systems
- Required to evidence their proposed Key Performance Indicator measures for the contract
- Required to periodically present performance reporting and systems development recommendations to Governors
- Qualified to provide advice and support School IT & Network Services Hardware & Software Procurement activities
- Experienced in Network design in a Secondary School environment
- Support all current and future School systems

The contract will provide onsite support, including maintenance, currently on-site via the Network Manager and Support Technician located in school 5 days a week 52 weeks of the year. The Academy is receptive to proposals

of alternative support models. Comprehensive off-site system support is required 24 hours a day, 7 days a week, and 365 days a year. Maintenance and System Development activities shall be undertaken outside the 190 academic term-time days to minimise any disruption to pupil education and teaching activities. The contract will commence on 1 January 2023 for an initial period of three years, ending 31 December 2025, with the opportunity to extend for a further period of up to two years at the discretion of the governing body. The contract will provide Technical Management and on-site technicians, to the School's ICT Infrastructure, including:

- Full server support and monitoring
- Fully Managed Helpdesk with Remote Support
- Full workstation support, software support, hardware support and repairs
- Staff, Trustee's and Student Network & email accounts and access setup and management.
- Proactive contract management to ensure best value for money across all areas of management systems and utilities.
- 24/7/365 network monitoring with call out and emergency 24/7/365 contact

The contract will be monitored by School Senior Representatives. After the initial consultation and evaluation by the new contractor, regular fortnightly meetings will be held with the on-site Network Manager and support technician, to discuss day to day issues and actions taken and scheduled. TUPE will apply with regard to the Network Manager and Support Technician, currently employed for the provision of network services. Currently there are no technical staff in the LGPS Pension Scheme. See SQ document for more information.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-003275](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Joskos Solutions Ltd

611 Highgate Studios, Highgate Road

London

NW5 1TL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

N/A

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £605,000

Total value of the contract/lot: £646,301.67

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## Section VI. Complementary information

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. It will be the supplier's responsibility to obtain any necessary documents in order to submit a response by the closing date and time. The contracting authority reserves the right not to award any or part of the contract which is the subject of this contract notice and reserves the right to terminate the procurement process at any time. The contracting authority will not be liable for any costs incurred by those expressing an interest in tendering for this contract opportunity.

To view this notice, please click here:

<https://litmustms.co.uk/delta/viewNotice.html?noticeId=781135512>

GO Reference: GO-2023512-PRO-22958724

### VI.4) Procedures for review

#### VI.4.1) Review body

All Saints' Academy

, Blaisdon Way

Cheltenham

GL51 0WH

Country

United Kingdom