

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013638-2021>

Contract

## **Managed Service For Vehicle Recovery**

PCC for North Wales Police & North Wales Police

F03: Contract award notice

Notice identifier: 2021/S 000-013638

Procurement identifier (OCID): ocds-h6vhtk-029b90

Published 16 June 2021, 3:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

PCC for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

Jennifer Merrison

#### **Email**

[jennifer.merrison@nthwales.pnn.police.uk](mailto:jennifer.merrison@nthwales.pnn.police.uk)

#### **Telephone**

+44 1492804212

#### **Country**

United Kingdom

**NUTS code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Managed Service For Vehicle Recovery

**II.1.2) Main CPV code**

- 50118400 - Breakdown and recovery services for motor vehicles

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Contract Period: The contract is intended to be for an initial 2 years with an option to extend on an annual basis for a further 3 years.

North Wales Police requires a 24-hour single call out service for vehicle recovery on each and every day of the year. North Wales Police are looking for a managed service provider to deliver the service, and will need to undertake all the call handling ensuring that they are suitably equipped and staffed by personnel preferably dedicated to the operation of the Contract.

This contract is being established by North Wales Police on behalf of Lancashire Constabulary, Cumbria Constabulary and Lincolnshire Constabulary. Each police force using this contract will be responsible for its own ordering, payment and day to day monitoring. Merseyside Police are considering joining the contract, however this decision will be made before award.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 50118100 - Breakdown and recovery services for cars
- 50118200 - Breakdown and recovery services for commercial vehicles
- 50118300 - Breakdown and recovery services for buses
- 50118500 - Breakdown and recovery services for motorcycles

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Contract Period: The contract is intended to be for an initial 2 years with an option to

extend on an annual basis for a further 3 years.

North Wales Police requires a 24-hour single call out service for vehicle recovery on each and every day of the year. North Wales Police are looking for a managed service provider to deliver the service, and will need to undertake all the call handling ensuring that they are suitably equipped and staffed by personnel preferably dedicated to the operation of the Contract.

This contract is being established by North Wales Police on behalf of Lancashire Constabulary, Cumbria Constabulary and Lincolnshire Constabulary. Each police force using this contract will be responsible for its own ordering, payment and day to day monitoring. Merseyside Police are considering joining the contract, however this decision will be made before award.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-005151](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Managed Service For Vehicle Recovery

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 June 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

FMG Support Group Ltd

Broad Lea House, Dyson Wood Way, Bradley Business park, Bradley

Huddersfield

HD2 1GZ

Email

[sarah.oldroyd@fmg.co.uk](mailto:sarah.oldroyd@fmg.co.uk)

Telephone

+44 344243888

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

6489429

Internet address

<http://www.fmg.co.uk>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £25,000,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Head of Procurement

Force Headquarters

Colwyn Bay

LL29 8AW

Email

[procurement@nthwales.pnn.police.uk](mailto:procurement@nthwales.pnn.police.uk)

Country

United Kingdom