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Contract

Communal Cleaning

MIDLAND HEART LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013631

Procurement identifier (OCID): ocds-h6vhtk-055fa0 ([view related notices](#))

Published 13 February 2026, 5:04pm

Scope

Description

Midland Heart is committed to creating safe, clean, and welcoming environments for all our tenants

by maintaining high standards of cleanliness in our communal areas. This contract is a key part of our

wider mission to deliver great homes and excellent landlord services, putting tenants at the heart of

everything we do.

We are seeking partners who will work closely with us to deliver consistent, high-quality communal

cleaning services across our housing stock, ensuring that all shared spaces are maintained to

standards that reflect the pride and expectations of our tenants.

Partners must not only deliver core cleaning services but must do so in a way that reflects our values,

respects our tenants as customers, and promotes dignity, safety, and well-being. Tenants' feedback

and lived experiences will directly inform service delivery, performance monitoring, and continuous

improvement in line with the Regulator of Social Housing's Consumer Standards, particularly around

Tenant Involvement and Empowerment and Transparency, Influence and Accountability.

Lot LOT-0001. Lot 1

Description

Stoke, Wolverhampton, Dudley, Halesowen West Bromwich, Oldbury, Gloucester, Wiltshire, Hereford

Lot LOT-0002. Lot 2

Description

Leicester, Coventry, Northampton, Solihull

Lot LOT-0003. Lot 3

Description

Walsall, Lichfield, Burton, Nottingham, Tamworth, Sutton Coldfield, Birmingham

Contract 1. Communal Cleaning Lot 1

Lots

Lot LOT-0001. Lot 1

Supplier

- CLEAN GREEN CLEANING SERVICES LIMITED

Contract value

- £1,620,000 including VAT

Above the relevant threshold

Date signed

23 January 2026

Contract dates

- 1 February 2026 to 31 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Key performance indicators

Name

Tenant Satisfaction

Quality of Work

Scheduled Visits Completed

Contract 2. Communal Cleaning Lot 2 and Lot 3

Lots

Lot LOT-0002. Lot 2

Lot LOT-0003. Lot 3

Supplier

- CHEQUERS CONTRACT SERVICES LIMITED

Contract value

- £3,470,000 including VAT

Above the relevant threshold

Date signed

30 January 2026

Contract dates

- 1 February 2026 to 31 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Key performance indicators

Name

Tenant Satisfaction

Quality of Work

Scheduled Visits Completed

Submission

Submission type

Tenders

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Suppliers

CHEQUERS CONTRACT SERVICES LIMITED

- Companies House: 05134135
- Public Procurement Organisation Number: PPPD-4965-NLCQ

First floor, Cedar House, Parkland Square, 750a Capability Green

Luton

LU1 3LU

United Kingdom

Email: bidteam@churchillservices.com

Website: <https://www.churchillservices.com/>

Region: UKH21 - Luton

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2

CLEAN GREEN CLEANING SERVICES LIMITED

- Companies House: 02708833
- Public Procurement Organisation Number: PQRJ-3361-MQLR

89c Rayleigh Avenue

Leigh-On-Sea

SS9 5DL

United Kingdom

Email: enquiries@cleangreenservices.co.uk

Website: <http://www.cleangreenservices.co.uk>

Region: UKH37 - Essex Thames Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

MIDLAND HEART LIMITED

- Companies House: IP30069R
- Public Procurement Organisation Number: PPMZ-2234-VXBJ

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Email: commercial.team@midlandheart.org.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government