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Contract

West Lancashire Integrated Urgent Care - NHS Lancashire & South Cumbria ICB

NHS Lancashire & South Cumbria Integrated Care Board ICB

F03: Contract award notice

Notice identifier: 2026/S 000-013626

Procurement identifier (OCID): ocids-h6vhtk-058585

Published 13 February 2026, 4:47pm

Section I: Contracting authority

I.1) Name and addresses

NHS Lancashire & South Cumbria Integrated Care Board ICB

County Hall

Preston

PR1 8XB

Email

MLCSU.tendersnorth@nhs.net

Country

United Kingdom

Region code

UKD - North West (England)

NHS Organisation Data Service

QE1

Internet address(es)

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

West Lancashire Integrated Urgent Care - NHS Lancashire & South Cumbria ICB

Reference number

WHISP 403

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Midlands and Lancashire Commissioning Support Unit (MLCSU) has been acting as an agent on behalf of NHS Lancashire & South Cumbria Integrated Care Board (ICB) who were looking to undertake a Competitive Process for the provision of the Integrated Urgent Care (IUC) in West Lancashire.

The Authority is committed to the provision of a high quality Integrated Urgent Care

Service which shall include:

- Co-located Urgent Treatment Centre (UTC)
- Walk in Centre (WIC)
- Deep Vein Thrombosis (DVT) services
- Clinical Assessment Service (CAS)

These services being procured are integrated with the other strands of 24/7 urgent and emergency care which meets the values, rights, obligations and expectations of patients as set out in the NHS Constitution.

The total maximum value of this one contract was £3,814,955 per annum. Therefore, the total maximum value of the five-year contract was £19,074,775.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,074,775

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD47 - Chorley and West Lancashire

Main site or place of performance

West Lancashire

II.2.4) Description of the procurement

This notice is for an intention to award a contract, for West Lancashire Integrated Care Services, under a competitive process.

Integrated Urgent Care Services will be provided to individuals who are, or believe themselves to be, acutely ill with a condition that requires urgent attention, such that their immediate care needs cannot safely be deferred until the next day or to the end of the out

of hours period. It is required to be sustainable, based on a service model that is clinically and commercially robust that can attract and retain suitably qualified competent practitioners and integrate with other services.

This provision includes the treatment of minor illnesses and injuries at Ormskirk Urgent Treatment Centre (UTC) and Skelmersdale Walk in Centre (WIC), located within the West Lancashire area.

The proposed new contract covers the West Lancashire locality within the Authority's area.

The ICB is committed to providing stability to the sector and a model of services is being proposed, which intends to procure services for 3 years, with an option to extend for a further 2 years. The contract is intended to start on 1st July 2026.

Contract Start Date: 1st July 2026

Contract End Date: 30th June 2031

The process was a competitive tendering process which was ran in line with the competitive tendering principles set out in the Provider Selection Regime (PSR) Regulations which support transparent, proportionate and fair decision making, in addition to the 5 key criteria which underpin the Regime of (i) quality and innovation; (ii) value; (iii) integration, collaboration and service sustainability, (iv) improving access, reducing health inequalities and facilitating choice; and (v) social value.

1 bidder has been selected as the highest overall scoring bidder and has been recommended as a successful bidder.

This contract will be for an existing service.

This contract will be with the existing provider, HCRG Care Services Ltd.

The ITT was live on 17th October 2025 on the Atamis Portal. The deadline for submission was 28th November 2025 12:00pm mid day.

The project reference in Atamis for this procurement was C386883 'West Lancashire Integrated Urgent Care (NHS Lancashire & South Cumbria ICB)'.

The questionnaires were located within the requirements.

The contract award criteria was specified in the procurement documents which included the agreed relative importance of key criteria, which bids were evaluated against.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

This process was a competitive process, in accordance with regulation 11 of the provider selection regime 2023 for the award of a contract with a competition.

This ITT was made available to all Bidders who have expressed a potential interest in delivering this service in line with the requirements which fall under Regulation 11 for the award of a contract with a competition, and Schedule 1 of the Health Care Services (Provider Selection Regime) Regulations 2023. As such, the competitive tendering of these Services was run as a bespoke, single-stage tender process as described in the documentation in this ITT, and in the Find a Tender contract notice advertisement.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-066297](#)

Section V. Award of contract

Title

West Lancashire Integrated Urgent Care - NHS Lancashire & South Cumbria ICB

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 February 2026

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HCRG Care Services Ltd.

The Heath Business and Technical Park

Runcorn

WAZ 4QX

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Companies House

07557877

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £17,167,298

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 11 %

Short description of the part of the contract to be subcontracted

HCRG Care Services Limited intend on sub-contracting 11% to HCRG Care Provider Services Ltd for back-office functions

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 or Procurement Act 2023 do not apply to this award.

The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by Wednesday 25th February 2026 midnight.

This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

Representations should be sent to iscicb.procurement@nhs.net.

The decision to award the contract was approved by the ICB's Commissioning Resource Group (CRG) followed by Executive approval.

No conflicts of interest were declared by any individuals making the decision.

Bidders who submitted a bid over the maximum contract value, would not achieve the

score of a pass.

Bids which achieved a pass in the Basic Selection stage, were to be assessed for the below scored questions, in the 5 Key Criteria Stage:

- Quality & Innovation - 30.50%
- Value - 30.00%
- Integration, Collaboration, Service Sustainability - 16.00%
- Improving Access, Reducing Health Inequalities, Facilitating Choice - 13.50%
- Social Value - 10.00%

The highest weighted key criteria was considered by the ICB to be of higher importance with the most important being quality and innovation, followed by value.

Following the completed evaluation and moderation process, the Bidder having passed the pass / fail criteria and with the highest combined scores, has been named as the successful Bidder.

VI.4) Procedures for review

VI.4.1) Review body

NHS Lancashire & South Cumbria ICB

Preston

Country

United Kingdom