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Award

Web Methods Managed Service, Software Maintenance and Support

FCDO Services

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013623

Procurement identifier (OCID): ocds-h6vhtk-04fe6c ([view related notices](#))

Published 8 April 2025, 12:18pm

Scope

Reference

XLY120/035/25LJ

Description

Managed Service for Software Maintenance and Support - Biometric System

Contract 1

Supplier

- [IBM UNITED KINGDOM LIMITED](#)

Contract value

- £5,838,731.50 excluding VAT
- £7,006,477.80 including VAT

Above the relevant threshold

Award decision date

8 April 2025

Standstill period

- End: 17 April 2025
- 8 working days

Earliest date the contract will be signed

21 April 2025

Contract dates (estimated)

- 22 April 2025 to 31 March 2028
- 2 years, 11 months, 9 days

Main procurement category

Goods

CPV classifications

- 48517000 - IT software package
- 48900000 - Miscellaneous software package and computer systems

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Direct award

Supplier

IBM UNITED KINGDOM LIMITED

- Public Procurement Organisation Number: PNQM-8935-PYGQ

Building C, IBM Hursley Office, Hursley Park Road SO21 2JN,

Winchester

SO21 2JN

United Kingdom

Email: ukcat@uk.ibm.com

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

FCDO Services

- Public Procurement Organisation Number: PXRT-4666-VHHJ

Hanslope Park

Milton Keynes

MK19 7BH

United Kingdom

Email: purchasingenquiries@fcdo.gov.uk

Website: <https://www.fcdoservices.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - central government