

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013606-2026>

Award

Carers Support Service

London Borough of Barking and Dagenham

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013606

Procurement identifier (OCID): ocds-h6vhtk-055894 ([view related notices](#))

Published 13 February 2026, 4:23pm

Scope

Description

The Council has a duty under the Care Act 2014 and the Health and Care Act 2022 to provide a service to support carers in their caring role. The service will include but is not limited to information, advice and guidance, training, income maximisation and innovation projects. The service is at the heart of our ambition to help carers thrive in their caring role and beyond.

Contract 1. Carers Support Service

Supplier

- Carers Centre SA Ltd

Contract value

- £1,732,424.93 including VAT

Above the relevant threshold

Award decision date

10 February 2026

Date assessment summaries were sent to tenderers

10 February 2026

Standstill period

- End: 26 February 2026
- 10 working days

Earliest date the contract will be signed

1 April 2026

Contract dates (estimated)

- 1 May 2026 to 30 April 2030
- Possible extension to 30 April 2033

- 7 years

Description of possible extension:

Option to extend by a further three years if both parties are in agreement

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Information about tenders

- 5 tenders received
 - 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 0 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Carers Centre SA Ltd

- Public Procurement Organisation Number: PGXV-3822-JRND

334 Heathway

Dagenham

RM10 8NJ

United Kingdom

Email: carers@carerscentre.org.uk

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Carers Support Service

Contracting authority

London Borough of Barking and Dagenham

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Email: Procurement@lbbd.gov.uk

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government