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Contract

## **Oracle Legacy Products Support**

Scottish Water

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-013597

Procurement identifier (OCID): ocids-h6vhtk-02895f

Published 16 June 2021, 12:15pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

#### **Email**

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

#### **Telephone**

+44 1414830745

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Oracle Legacy Products Support

Reference number

SW20/TI&T/1336

#### **II.1.2) Main CPV code**

- 72250000 - System and support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Scottish Water currently has a large ULA Support agreement with Oracle that provides support and maintenance services on a significant number of legacy products within our on-premise IT estate. Scottish Water have recently completed a Technology Refresh programme that has de-risked our IT estate and upgraded many of our core business applications to new solutions in the cloud. Due to this Scottish Water no longer require support for the majority our Oracle legacy products. However Scottish Water does require support and maintenance for a small number of legacy products that we need to maintain until the remainder of our IT estate is upgraded. Scottish Water is looking to procure a new support and maintenance service for the remaining legacy products which include but are not limited to WebLogic and OBIEE. Depending on the progress of ongoing projects, Scottish Water may also require support and maintenance services for Oracle on-premise databases, Peoplesoft HCM, SOA and BPM.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,200,000

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

SCOTLAND

### **II.2.4) Description of the procurement**

Scottish Water has a ULA Support agreement with Oracle providing support & maintenance services on legacy products within our IT estate. Scottish Water no longer require support for most of our Oracle legacy products but does require support & maintenance for a small number of legacy products until the remainder of our IT estate is upgraded. Scottish Water is looking to procure a new support & maintenance service for these legacy products which include WebLogic and OBIEE. Scottish Water is looking for a high quality support service that will deliver excellent customer experience and ensure that the remaining legacy products can operate effectively and efficiently until Scottish Water are able to replace or upgrade the applications using these products during our next regulatory period. Scottish Water are looking for the support service to be delivered by a vendor that demonstrates a proven track record supporting Oracle legacy products with no or minimal business disruption.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Tender documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com/> and through the response manager section using the following access code.

Tender Access Code: C34H4W4UZ6

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000523](#)

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## **Section V. Award of contract**

### **Contract No**

SW20/TI&T/1336

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 February 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Rimini Street Inc

Level 34, 25 Canada Square

London

E14 5LQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08341650

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Scottish Water will not accept the ESPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the FTS Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Scottish Water reserves the right to divide the scope of the contract into lots at tender and contract award stages as it deems appropriate. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=602858251>

GO Reference: GO-2021616-PRO-18410878

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Email

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

Telephone

+44 1414830745

Country

United Kingdom

Internet address

<https://www.scottishwater.co.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Email

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

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