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Contract

Manage Engine ServiceDesk Plus April 2025

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013546

Procurement identifier (OCID): ocids-h6vhtk-065436

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Scope

Reference

C369321

Description

Renewal of ManageEngine - ServiceDesk Plus On Demand Enterprise Edition subscription for 75 technicians and 2,000 nodes.

Contract 1. Manage Engine ServiceDesk Plus April 2025

Supplier

- BYTES SOFTWARE SERVICES LIMITED

Contract value

- £24,157.23 excluding VAT
- £28,988.68 including VAT

Below the relevant threshold

Date signed

27 April 2025

Contract dates

- 27 April 2025 to 26 April 2026
- 1 year

Main procurement category

Services

CPV classifications

- 85100000 - Health services
-

Procedure

Procedure type

Below threshold - without competition

Supplier

BYTES SOFTWARE SERVICES LIMITED

Bytes House, Randalls Way, Leatherhead

Surrey

KT22 7TW

United Kingdom

Email: tenders@bytes.co.uk

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Manage Engine ServiceDesk Plus April 2025

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Email: england.commercialqueries@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government