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Planning

The Provision of Soft Facilities Management Services

ORIEL ESTATES SERVICES LLP

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013532

Procurement identifier (OCID): ocids-h6vhtk-06542e

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Scope

Description

Oriel is a joint initiative between Moorfields Eye Hospital NHS Foundation Trust, the UCL Institute of Ophthalmology, and Moorfields Eye Charity. Together, all services at Moorfields Eye Hospital on City Road and the UCL Institute of Ophthalmology on Bath Street, will be relocated to a new, integrated centre in Camden.

This move is a transformative opportunity to create a world-leading

centre for eye care, research, and education. Harnessing clinical care and research expertise under one roof in a new fit-for-purpose centre will enable closer collaboration between clinicians and researchers to speed up the delivery of treatments and therapies

for patients. The centre will deliver the highest-quality clinical care, research and education in an environment that promotes innovation.

As a new development, Oriel requires the procurement of a comprehensive Soft Facilities Management (FM) Services solution to make the building fully operational. This service will include:

- Cleaning

- Grounds Maintenance
- Security
- Portering
- Reception
- Patient Catering
- Waste Management

Oriel aims to launch the tender in mid March 2026, appoint a supplier by end September 2026, and commence services 15th December 2026.

Total value (estimated)

- £21,900,000 excluding VAT
- £26,280,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 December 2026 to 14 December 2030
- Possible extension to 14 December 2032
- 6 years

Main procurement category

Services

CPV classifications

- 79993000 - Building and facilities management services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

10 March 2026

Engagement process description

Oriel invites interested organisations to attend a pre-market engagement session, to be held via Microsoft Teams, regarding the provision of Soft FM services to Oriel Estates Services LLP. The session will provide an overview of the opportunity and to engage with potential suppliers ahead of the formal tender process.

Following the session, participating organisations will be invited to complete a questionnaire.

Pre-tender engagement session details:

Date: 27 February 2026

Time: 11:00 - 12:00 pm

Platform: Microsoft Teams

To register and receive the meeting link, please email rf.ppstenders@nhs.net, including "Oriel Soft FM Pre-Market Engagement" in the subject line of your message, no later than 17:00pm on 20th February 2026.

We look forward to your participation and to sharing more information about this exciting opportunity.

Submission

Publication date of tender notice (estimated)

10 March 2026

Contracting authority

ORIEL ESTATES SERVICES LLP

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United Kingdom

Email: rf.ppstenders@nhs.net

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - central government