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Planning

BSOL Integrated Care System Communications Platform

The Royal Orthopaedic Hospital NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-013521

Procurement identifier (OCID): ocids-h6vhtk-033b76

Published 19 May 2022, 5:15pm

Section I: Contracting authority

I.1) Name and addresses

The Royal Orthopaedic Hospital NHS Foundation Trust

Bristol Road South

Birmingham

B31 2AP

Contact

Matthew Kelsall

Email

Matthew.Kelsall@uhb.nhs.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.roh.nhs.uk/>

I.3) Communication

Additional information can be obtained from another address:

BSOL Procurement Collaborative

Procurement Office, Ground Floor, Regent Court

Birmingham

B15 1NU

Email

Matthew.Kelsall@uhb.nhs.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

https://nhs.bravosolution.co.uk/nhs_collaborative/web/login.html

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://nhs.bravosolution.co.uk/nhs_collaborative/web/login.html

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BSOL Integrated Care System Communications Platform

Reference number

PROC.08.0370

II.1.2) Main CPV code

- 32571000 - Communications infrastructure

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Royal Orthopaedic Hospital NHS Foundation Trust as part of the Birmingham and Solihull (BSOL) Integrated Care System (ICS) are seeking to engage with suppliers interested in its upcoming requirement for a Communications Platform.

The BSOL ICS consists of the following membership: Birmingham City Council, Solihull Metropolitan Borough Council, 29 primary care networks in Birmingham and 4 in West

Birmingham, NHS Birmingham and Solihull Clinical Commissioning Group, Birmingham and Solihull Mental Health NHS Foundation Trust, Birmingham Children's Trust, Birmingham Community Healthcare NHS Foundation Trust, Birmingham Women's and Children's NHS Foundation Trust, The Royal Orthopaedic Hospital NHS Foundation Trust, University Hospitals Birmingham NHS Foundation Trust and West Midlands Ambulance Service University NHS Foundation Trust.

Suppliers who are able to offer solutions relevant to this requirement are invited to express an interest and respond to a market engagement questionnaire. Further details on how to do this are contained within the additional information section of this notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32400000 - Networks
- 32412100 - Telecommunications network
- 32500000 - Telecommunications equipment and supplies
- 32510000 - Wireless telecommunications system
- 32524000 - Telecommunications system
- 64200000 - Telecommunications services
- 64227000 - Integrated telecommunications services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

BSOL have strategically identified the need for a modern communications platform that will incorporate at the very least the current telephony systems capability, currently in use across the ICS.

The vision for the new system is to eventually reduce the use of disparate telephony platforms across the ICS and move to just one hosted platform or experience hub. This will be accomplished once the technology and the organisations are mature enough to provide/move to a single solution that accommodates all the requirements for a “hospital of the future” set in the context of the requirements to seamlessly communicate with other ICS partner organisations such as Primary Care, Local Authorities/Social Care (Adult and Children), Mental Health, and Community Services alongside other service providing organisations and charities, notwithstanding the patients/population.

The vision is to accommodate all BSOL member organisations consisting of circa 80,000 staff onto a single communications portal to serve the population of BSOL. It is currently envisaged that this will happen using a phased approach over the next 3 years. The initial ask is to focus on the requirements of the Royal Orthopaedic Hospital NHS Foundation Trust (ROH), as their telephony system is at end of life and is in urgent need of a replacement, with a view of being able to expand the solution to other partner organisations at the end of their current contracts.

This solution will provide the building blocks for delivering future capabilities to staff (such as delivering real-time information), utilising future Cloud based technologies amalgamating services and enhancing communications channels upon which the population can interact with the BSOL ICS member organisations and staff. The ability to seamlessly move from voice to instant messages to video or email to social media is part of the vision along with the tool sets to allow interaction and collaboration between staff members, across the ICS and externally to suppliers and other partner organisations.

We are looking to see what the art of the possible is with the responses to this exercise, so we are expecting that the responses will not just focus on the core telephony requirements but also consider all current and future emerging communication requirements of the ICS initially focused on the needs of ROH. It will no longer be about ‘the workplace’, it will be about being able to work from ‘any place’ with an internet connection.

This exercise is intended to provide potential bidders with the opportunity to review the Authority's Briefing Document and to provide information regarding the services they can offer that could meet these outline requirements. This builds on the Authority's commitment to engage with the market, by sharing information and seeking input from the market to enable us to develop the final specification and determine the appropriate route to market in a fair and transparent manner.

Suppliers who are able to offer solutions relevant to this requirement are invited to express

an interest and respond to a market engagement questionnaire. Further details on how to do this are contained within the additional information section of this notice.

II.2.14) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Bravo Portal by 13:00 on 14th June 2022

Bravo ref: pqq__28690 - BSOL Integrated Care System Communications Platform - Market Engagement

Direct link to response form:

<https://nhs.bravosolution.co.uk/qo/982814380180DC189352>

II.3) Estimated date of publication of contract notice

1 September 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Bravo Portal by 13:00 on 14th June 2022

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Direct link to response form:

<https://nhs.bravosolution.co.uk/go/982814380180DC189352>