

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013516-2025>

Award

Web Methods Managed Service, Software Maintenance and Support

FCDO Services

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013516

Procurement identifier (OCID): ocds-h6vhtk-04fe6c ([view related notices](#))

Published 8 April 2025, 8:05am

Scope

Reference

XLY120/035/25LJ

Description

Managed Service for Software Maintenance and Support - Biometric System

Contract 1

Supplier

- [IBM UNITED KINGDOM LIMITED](#)

Contract value

- £5,838,731.50 excluding VAT
- £7,006,477.80 including VAT

Above the relevant threshold

Earliest date the contract will be signed

18 April 2025

Contract dates (estimated)

- 19 April 2025 to 18 April 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48517000 - IT software package
- 48900000 - Miscellaneous software package and computer systems

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The contracting authority wishes to buy additional services which are the same or compatible with existing provisions (both those already supplied or that are contracted to be supplied). A change of supplier would result in the contracting authority receiving services that are different from, or incompatible with, the existing services and that difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance

Supplier

IBM UNITED KINGDOM LIMITED

- Public Procurement Organisation Number: PNQM-8935-PYGQ

Building C, IBM Hursley Office, Hursley Park Road SO21 2JN,

Winchester

SO21 2JN

United Kingdom

Email: ukcat@uk.ibm.com

Website: <http://www.ibm.com/uk-en/>

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

FCDO Services

- Public Procurement Organisation Number: PXRT-4666-VHHJ

Hanslope Park

Milton Keynes

MK19 7BH

United Kingdom

Email: purchasingenquiries@fcdo.gov.uk

Website: <https://www.fcdoservices.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - central government