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Opportunity

## **Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)**

Transpennine Trains Limited

F05: Contract notice – utilities

Notice reference: 2024/S 000-013515

Published: 25 April 2024, 7:05pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Transpennine Trains Limited

Bridgewater House,, 58-60 Whitworth Street

Manchester

M26 1UQ

#### **Contact**

Sarah Ireland

#### **Email**

[sarah.ireland@tpexpress.co.uk](mailto:sarah.ireland@tpexpress.co.uk)

#### **Telephone**

+44 7812699201

**Country**

United Kingdom

**NUTS code**

UKD33 - Manchester

**Internet address(es)**

Main address

<https://www.tpexpress.co.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Ticket-issuing-machines./2EFDZ2M98T>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Railway services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)

Reference number

TPT/TOMS & MTIS/SI24-25

## **II.1.2) Main CPV code**

- 30144200 - Ticket-issuing machines

## **II.1.3) Type of contract**

Supplies

## **II.1.4) Short description**

Transpennine are looking to modernise aspects of our customer proposition including the way that tickets are issued both in our ticket offices and on board our trains. We want these channels to be as easy as possible for our staff and customer to use. As well as being reliable, the retail solution must demonstrably reduce the cost of sales

## **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 (TOMs & MTIS) – Fully Managed Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 30123100 - Ticket-validation machines
- 34980000 - Transport tickets
- 42991230 - Ticket printers
- 50316000 - Maintenance and repair of ticket-issuing machinery

### **II.2.3) Place of performance**

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester

#### **II.2.4) Description of the procurement**

TPT is looking to issue one contract covering both TOMs and MTIS. The solutions will need to be a cost effective, flexible, RDG accredited solution that meets the needs of our retail strategy. This lot will include the full supply and support of all hardware and software components for the MTIS and TOM solution. Volume required 37 TOMs and 225 MTIS (approx. figures)

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,500,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

PT anticipate a three-year contract to match business plan horizons and give flexibility for industry reform, (with options to extend by a further two years).

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 (TOMs & MTIS) – Full supply and support of software solution and mixture of hardware support only & hardware supply & support.

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 30123100 - Ticket-validation machines
- 30144200 - Ticket-issuing machines
- 34980000 - Transport tickets
- 42991230 - Ticket printers
- 50316000 - Maintenance and repair of ticket-issuing machinery
- 50317000 - Maintenance and repair of ticket-validation machinery

### **II.2.3) Place of performance**

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester

### **II.2.4) Description of the procurement**

We have some of our own new hardware. We are looking for a option of having a full supply and support of software solution and mixture of hardware support only & hardware supply & support.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

TPT anticipate a three-year contract to match business plan horizons and give flexibility for industry reform, (with options to extend by a further two years).

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 May 2024

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Ticket-issuing-machines./2EFDZ2M98T>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/2EFDZ2M98T>

GO Reference: GO-2024425-PRO-25865058

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

TransPennine Trains Limited

Bridgewater House,, 58-60 Whitworth Street

Manchester

M1 6LT

Country

United Kingdom



