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Tender

Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)

Transpennine Trains Limited

F05: Contract notice – utilities

Notice identifier: 2024/S 000-013515

Procurement identifier (OCID): ocds-h6vhtk-045540

Published 25 April 2024, 7:05pm

Section I: Contracting entity

I.1) Name and addresses

Transpennine Trains Limited

Bridgewater House,, 58-60 Whitworth Street

Manchester

M26 1UQ

Contact

Sarah Ireland

Email

sarah.ireland@tpexpress.co.uk

Telephone

+44 7812699201

Country

United Kingdom

Region code

UKD33 - Manchester

Internet address(es)

Main address

<https://www.tpexpress.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-sourcing.com/tenders/UK-UK-Manchester:-Ticket-issuing-machines./2EFDZ2M98T>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)

Reference number

TPT/TOMS & MTIS/SI24-25

II.1.2) Main CPV code

- 30144200 - Ticket-issuing machines

II.1.3) Type of contract

Supplies

II.1.4) Short description

Transpennine are looking to modernise aspects of our customer proposition including the way that tickets are issued both in our ticket offices and on board our trains. We want these channels to be as easy as possible for our staff and customer to use. As well as being reliable, the retail solution must demonstrably reduce the cost of sales

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 (TOMs & MTIS) – Fully Managed Service

Lot No

1

II.2.2) Additional CPV code(s)

- 30123100 - Ticket-validation machines
- 34980000 - Transport tickets
- 42991230 - Ticket printers
- 50316000 - Maintenance and repair of ticket-issuing machinery

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester

II.2.4) Description of the procurement

TPT is looking to issue one contract covering both TOMs and MTIS. The solutions will need to be a cost effective, flexible, RDG accredited solution that meets the needs of our retail strategy. This lot will include the full supply and support of all hardware and software components for the MTIS and TOM solution. Volume required 37 TOMs and 225 MTIS (approx. figures)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

PT anticipate a three-year contract to match business plan horizons and give flexibility for industry reform, (with options to extend by a further two years).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 (TOMs & MTIS) – Full supply and support of software solution and mixture of hardware support only & hardware supply & support.

Lot No

2

II.2.2) Additional CPV code(s)

- 30123100 - Ticket-validation machines
- 30144200 - Ticket-issuing machines

- 34980000 - Transport tickets
- 42991230 - Ticket printers
- 50316000 - Maintenance and repair of ticket-issuing machinery
- 50317000 - Maintenance and repair of ticket-validation machinery

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester

II.2.4) Description of the procurement

We have some of our own new hardware. We are looking for a option of having a full supply and support of software solution and mixture of hardware support only & hardware supply & support.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

TPT anticipate a three-year contract to match business plan horizons and give flexibility for industry reform, (with options to extend by a further two years).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 May 2024

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Ticket-issuing-machines./2EFDZ2M98T>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/2EFDZ2M98T>

GO Reference: GO-2024425-PRO-25865058

VI.4) Procedures for review

VI.4.1) Review body

TransPennine Trains Limited

Bridgewater House,, 58-60 Whitworth Street

Manchester

M1 6LT

Country

United Kingdom

