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Tender

## **Third Party Provider Accreditation Service**

Digital Health and Care Wales

F02: Contract notice

Notice identifier: 2024/S 000-013493

Procurement identifier (OCID): ocids-h6vhtk-045151

Published 25 April 2024, 4:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

#### **Contact**

Nathan Beynon

#### **Email**

[nathan.beynon3@wales.nhs.uk](mailto:nathan.beynon3@wales.nhs.uk)

#### **Country**

United Kingdom

## **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://dhcw.nhs.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Third Party Provider Accreditation Service

Reference number

P868

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Digital Health and Care Wales (“DHCW”) is seeking to procure a Third-Party Provider Accreditation Service to support DHCW with the assessment of suppliers and their products that may wish to integrate with the NHS Wales Ap

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

Digital Health and Care Wales (“DHCW”) is seeking to procure a Third-Party Provider Accreditation Service to support DHCW with the assessment of suppliers and their products that may wish to integrate with the NHS Wales App.

The NHS Wales App has been developed to act as a gateway for patient facing digital services in health and care in Wales. The solution envisages building some functionality within the core of the NHS Wales App and in other cases, integrating with solutions provided by third parties.

DHCW anticipates that a large number of patient-facing digital services and solutions will remain independent to the NHS Wales App. Many of these unconnected services will still offer benefit to the users of the NHS Wales App and as such, a level of signposting to these services will be provided within the NHS Wales App. Initially this signposting will be a list of digital services displayed in the App, sorted by categories and with some basic search and filtering functionality. In time, more specific signposting to digital services is envisaged based on the specific health needs of individuals or groups of patients. To provide this signposting, it will be important to undertake a level of due diligence to ensure that the services that are being identified meet a minimum set of standards.

The assessment of Suppliers and their products forms the basis of the services required under this contract. The requirements are defined such that the successful service provider will act as an ambassador for the programme and for DHCW, representing DHCW through Supplier engagement activities and supporting Suppliers as they progress through the Accreditation Process.

This opportunity will be tendered via the Bravo e-tender Wales portal-  
<https://etenderwales.bravosolution.co.uk>.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 60

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

Yes

Description of renewals

The anticipated initial agreement period will be two (2) years with the capacity (at the Awarding Authority's sole discretion) to extend for a period of a further two (2) years in annual increments.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Professional services

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011740](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 May 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

28 May 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=140980](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=140980)

(WA Ref:140980)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom