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Tender

Third Party Provider Accreditation Service

Digital Health and Care Wales

F02: Contract notice

Notice identifier: 2024/S 000-013493

Procurement identifier (OCID): ocds-h6vhtk-045151

Published 25 April 2024, 4:01pm

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Nathan Beynon

Email

nathan.beynon3@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Third Party Provider Accreditation Service

Reference number

P868

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Digital Health and Care Wales (“DHCW”) is seeking to procure a Third-Party Provider Accreditation Service to support DHCW with the assessment of suppliers and their products that may wish to integrate with the NHS Wales Ap

II.1.5) Estimated total value

Value excluding VAT: £100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Digital Health and Care Wales (“DHCW”) is seeking to procure a Third-Party Provider Accreditation Service to support DHCW with the assessment of suppliers and their

products that may wish to integrate with the NHS Wales App.

The NHS Wales App has been developed to act as a gateway for patient facing digital services in health and care in Wales. The solution envisages building some functionality within the core of the NHS Wales App and in other cases, integrating with solutions provided by third parties.

DHCW anticipates that a large number of patient-facing digital services and solutions will remain independent to the NHS Wales App. Many of these unconnected services will still offer benefit to the users of the NHS Wales App and as such, a level of signposting to these services will be provided within the NHS Wales App. Initially this signposting will be a list of digital services displayed in the App, sorted by categories and with some basic search and filtering functionality. In time, more specific signposting to digital services is envisaged based on the specific health needs of individuals or groups of patients. To provide this signposting, it will be important to undertake a level of due diligence to ensure that the services that are being identified meet a minimum set of standards.

The assessment of Suppliers and their products forms the basis of the services required under this contract. The requirements are defined such that the successful service provider will act as an ambassador for the programme and for DHCW, representing DHCW through Supplier engagement activities and supporting Suppliers as they progress through the Accreditation Process.

This opportunity will be tendered via the Bravo e-tender Wales portal-
<https://etenderwales.bravosolution.co.uk>.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The anticipated initial agreement period will be two (2) years with the capacity (at the Awarding Authority's sole discretion) to extend for a period of a further two (2) years in annual increments.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Professional services

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011740](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 May 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=140980

(WA Ref:140980)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom