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Contract

## **Pan Essex Primary Care Enabler Service**

NHS Castle Point and Rochford Clinical Commissioning Group

F20: Modification notice

Notice identifier: 2022/S 000-013484

Procurement identifier (OCID): ocds-h6vhtk-033b51

Published 19 May 2022, 2:15pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Castle Point and Rochford Clinical Commissioning Group

Pearl House, 12 Castle Road

Rayleigh

SS6 7QF

#### **Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH3 - Essex

#### **Internet address(es)**

Main address

<https://castlepointandrochfordccg.nhs.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Pan Essex Primary Care Enabler Service

Reference number

ACE-0367-2019-ALC

#### **II.1.2) Main CPV code**

- 48811000 - E-mail system

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.1) Title**

Essex Primary Care Enabler Services (PCES)

#### **II.2.2) Additional CPV code(s)**

- 48811000 - E-mail system
- 48814000 - Medical information systems
- 64216100 - Electronic message services
- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex - North East Essex, West Essex, Mid Essex, Basildon and Brentwood, Thurrock, Southend-on Sea and Castle Point and Rochford

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The seven Essex Clinical Commissioning Groups (CCGs), which together form the Authority, have collaboratively procured Primary Care Enabling Services (PCES) using the Health Services Support Framework Agreement (HSSFA): Lot 3 Services (ICT infrastructure support and strategic ICT services, including Primary Care IT support and cyber security.) The Authority has now completed a Further Competition and awarded the service to a single provider for a period of 15 months (1st April 2020 - 30th June 2021) with the option to extend by a further 12 months. The Service Specification relates to the provision of Registration Authority and NHS mail administration services for Primary Care, Pharmacies, Optometrists and Dentists which sit within the Clinical Commissioning Groups (CCG) listed below:

NHS Castle Point and Rochford CCG

NHS Southend CCG

NHS Mid Essex CCG

NHS Thurrock CCG

NHS Basildon and Brentwood CCG

NHS North East Essex CCG

NHS West Essex CCG

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

27

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 035-083967](#)

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## **Section V. Award of contract/concession**

### **Contract No**

HSSF-19-031

### **Title**

Primary Care Enabling Services –NHS Mail Administration and Registration Authority Services

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

16 January 2020

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

NHS Arden and Greater east Midlands Commissioning Support Unit

Warwick

CV34 4DE

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £465,300.83

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Contracting Authorities participating in the publication of this Modification Notice communicated herein are:

NHS Basildon & Brentwood Clinical Commissioning Group

Phoenix House, Christopher Martin Road, Basildon , SS14 3HG

<https://basildonandbrentwoodccg.nhs.uk/>

NHS Castle Point and Rochford Clinical Commissioning Group

Pearl House, 12 Castle Road, Rayleigh. SS6 7QF

<https://castlepointandrochfordccg.nhs.uk/>

NHS Southend Clinical Commissioning Group

6th Floor, Civic Centre, Victoria Avenue, Southend-on-Sea, SS1 9SB

<https://southendccg.nhs.uk/>

NHS Thurrock Clinical Commissioning Group

Civic Offices 2nd Floor, New Road, Grays. RM17 6SL

<https://www.thurrockccg.nhs.uk/>

NHS Mid Essex Clinical Commissioning Group

Wren House, Colchester Road

Chelmsford

CM2 5PF

<https://midessexccg.nhs.uk/>

NHS North East Essex Clinical Commissioning Group

Severalls Business Park, Aspen House Stephenson Road

Colchester

CO4 9QR

<https://www.neessexccg.nhs.uk/>

NHS West Essex Clinical Commissioning Group

Building 4 Spencer Close, The Plain

Epping

CM16 6TN

<https://westessexccg.nhs.uk/>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of Justice of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

### **VI.4.4) Service from which information about the review procedure may be obtained**

NHS Castle Point and Rochford Clinical Commissioning Group

Pearl House, 12 Castle Road

Rayleigh

SS6 7QF

Email

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

Country

United Kingdom

Internet address

<https://castlepointandrochfordccg.nhs.uk/>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 48814000 - Medical information systems

#### **VII.1.2) Additional CPV code(s)**

- 48811000 - E-mail system
- 85100000 - Health services

#### **VII.1.3) Place of performance**

NUTS code

- UKH3 - Essex

Main site or place of performance

Essex - North East Essex, West Essex, Mid Essex, Basildon and Brentwood, Thurrock, Southend-on Sea and Castle Point and Rochford

#### **VII.1.4) Description of the procurement:**

The seven Essex Clinical Commissioning Groups (CCGs), which together form the 'Authority', have collaboratively procured Primary Care Enabling Services (PCES) using the NHS Health Systems Support Framework Agreement (HSSF): Lot 3 Services (ICT infrastructure support and strategic ICT services, including Primary Care IT support and cyber security.) The Service Specification relates to the provision of Registration Authority and NHS mail administration services for Primary Care, Pharmacies, Optometrists and Dentists.

The Authority completed a Further Competition and awarded the service to a single provider for a period of 15 months (1st April 2020 - 30th June 2021) with the option to extend for a further period of 12 months (expiring 30th June 2022) at an aggregate contract value Essex-wide is £558,361 (including VAT) and £465,300 (excluding VAT).

This Modification Notice pertains to a decision taken by the Authority to further extend for an additional 12 months, expiring 30th June 2023 at an aggregate value for the 12 months of £252,622 (including VAT) and £210,518.33 (excluding VAT).

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

12

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£210,518.33

#### **VII.1.7) Name and address of the contractor/concessionaire**

NHS Arden and Greater East Midlands Commissioning Support Unit

Warwick

CV34 4DE

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The service commenced from 1st April 2020 with an initial contract term of fifteen-months until 30th June 2021. The PCES contract had the option to extend the contract term by a twelve-month period, taking the overall term of the contract to twenty-seven months (until 30th June 2021). In April 2020, the Authority decided to enact the twelve-month contract extension (until 30th June 2022) in accordance with Regulation 72 (a).

In March 2022, the Authority made a decision to extend the PCES contractual arrangements with AGEM for a further 12 months, until 30th June 2023, under Regulation 72 (b) (i) and (ii). The contract value of the 12 month extension that this Modification Notice pertains to is £252,622 (including VAT) and £210,518.33 (excluding VAT).

This brings the total contract term since commencement to 39 months, and a total aggregate value of £810,983 (including VAT) and £675,818.33 (excluding VAT).

This decision has been made on the basis that:

National changes have been delayed to disband Clinical Commissioning Groups by April 2022 and moving their functions to statutory Integrated Care Board. Given the original expiry date, the Authority would have to commence the re-procurement of the PCES services at the same time as they are due to shadow form and transition into the ICS.

At present Essex resides within three different STPs (Mid and South Essex, Hertfordshire and West Essex STP and Suffolk and North East Essex STP); it is unclear at present if the formation of ICS's will widen the geographical boundaries in order to achieve better alignment to Local Authorities.

The provider has confirmed that the Essex-wide PCES twelve-month extension would only be subject to a 1% inflationary uplift (an increase of £2,501) which the Authority deems minor as it is applied to support the Provider to balance it's costs only, and does not change the economic balance of the contract in favour of the Provider.

The additional 12 months aligns the PCES contract with the expiry of the Authority's Essex-wide Corporate and GP IT Service Management (ITSM) contract, enabling these

contracts to be co-terminus and bundled together for any future procurement opportunity.

When this service was originally procured via the HSSF there was only one bidder. It is likely that if the Authority were to tender these services alone (without the ITSM services) that they would receive limited interest due to the fixed financial envelope and contract term required and potential TUPE implications as a result of any resulting service provision change.

The additional time allows the Authority to embed and develop an ICS, providing the optimum time required for the programme of work in order to determine the most appropriate future commissioning strategy for IT services (including the Authority's Essex-wide Corporate and GP IT Service Management (ITSM) contract as well as PCES and any other complementary services). The continued alignment of these contracts will mean that when the Authority re-procures services these can be procured collectively.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

National changes have been delayed to disband Clinical Commissioning Groups by April 2022 and moving their functions to statutory Integrated Care Board. Given the original expiry date, the Authority would have to commence the re-procurement of the PCES services at the same time as they are due to shadow form and transition into the ICS. At present Essex resides within three different STPs (Mid and South Essex, Hertfordshire and West Essex STP and Suffolk and North East Essex STP); it is unclear if the formation of ICS's will widen the geographical boundaries in order to achieve better alignment to Local Authorities. The additional 12 months aligns the PCES contract with the expiry of the Authority's Essex-wide Corporate and GP IT Service Management contract, enabling these contracts to be co-terminus and bundled together for any future procurement opportunity, making this a more attractive contract to the market but also more resource efficient procurement for Bidders and Authority.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £465,300

Total contract value after the modifications

Value excluding VAT: £675,818.33

