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Tender

Provision of Care and Support into Diamond Court and Lakeside Court Extra Care Housing Developments

North Somerset Council

F02: Contract notice

Notice identifier: 2022/S 000-013483

Procurement identifier (OCID): ocids-h6vhtk-033b50

Published 19 May 2022, 2:13pm

Section I: Contracting authority

I.1) Name and addresses

North Somerset Council

Town Hall, Walliscote Grove Road

Weston-super-Mare

BS23 1UJ

Contact

Mrs Rachel Braund

Email

rachel.braund@n-somerset.gov.uk

Telephone

+44 1275888250

Country

United Kingdom

NUTS code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Internet address(es)

Main address

<http://www.n-somerset.gov.uk/>

Buyer's address

<https://www.supplyingthesouthwest.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=a11fcdd6-dbd5-ec11-8114-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=a11fcdd6-dbd5-ec11-8114-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Care and Support into Diamond Court and Lakeside Court Extra Care Housing Developments

Reference number

DN612233

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North Somerset Council would like to invite you to tender for the following opportunity: Care and Support into Diamond Court and Lakeside Court Extra Care Housing Developments.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Main site or place of performance

North Somerset Council

II.2.4) Description of the procurement

There will be 2 separate care and support contracts. Providers are invited to bid for one or

both contracts.

Extra care housing is housing designed with the needs of older people in mind and with varying levels of care and support available on site. Residents of extra care housing have their own self-contained homes, their own front doors and a legal right to occupy the property. Extra care housing is not a care home. There is an on-site care provider who will deliver care and support to the residents of the development with a view to enabling clients to remain as independent as possible in their own home. The care provider is also available for any emergency calls required by the clients.

North Somerset Council is committed to offering extra care housing as an alternative to residential care for those people who can no longer manage in their current home due to their care needs. Extra care housing should be a vibrant place to live with activities and facilities available for residents and the local community. Although the care provider is not responsible for this, they will be expected to work closely with the housing provider to achieve this.

The council is responsible for commissioning a care provider to work within the extra care housing development. The residents that will be nominated to the council nominated apartments will meet the following eligibility criteria.

Applicants must:

be 55 or over

be eligible to receive care from North Somerset Council

be eligible for North Somerset Council funding

have a current application for housing via North Somerset Council's Home Choice Development

be resident in North Somerset

People with exceptional circumstances may be considered on a case by case basis.

The Council will fund;

Planned care provided to residents assessed as having care and support needs

One waking night, 10pm-7am per night, every night, for emergency cover

NB - planned care could be at any time within 24 hours i.e., during the day and overnight.

The Provider is expected to have at least one member of staff on-site 24 hours per day that can respond to emergency calls. During the times when planned care calls are being delivered and overnight, this can be the care staff team. At times when no care is being delivered the Provider must have at least one member of staff available. The Council will not fund this, and the Provider is expected to plan staff time as effectively as possible.

NB, with emerging technologies, the Council may look to work with the Provider and landlords of the Extra Care Housing schemes to implement new initiatives that where this provides beneficial results for residents and the Council.

It is up to the Provider in conjunction with landlord to manage resident expectations around the use of emergency calls and to decide on the best course of action if there is any inappropriate use.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,725,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

One option to extend: 36 months (subject to satisfactory performance and director approval).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

See tender documents

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

See tender documents

III.2.2) Contract performance conditions

See tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

N/A

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 June 2022

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

20 June 2022

Local time

1:05pm

Place

Via e-tendering portal

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: See tender documents

VI.3) Additional information

See tender documents

VI.4) Procedures for review

VI.4.1) Review body

North Somerset Council

Weston-super-Mare

Country

United Kingdom

Internet address

<https://www.n-somerset.gov.uk/>

VI.4.2) Body responsible for mediation procedures

North Somerset Council

Weston-super-Mare

Country

United Kingdom

Internet address

<https://www.n-somerset.gov.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As above

VI.4.4) Service from which information about the review procedure may be obtained

North Somerset Council

Weston-super-Mare

Country

United Kingdom

Internet address

<https://www.n-somerset.gov.uk/>