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Tender

## **Provision of Care and Support into Diamond Court and Lakeside Court Extra Care Housing Developments**

North Somerset Council

F02: Contract notice

Notice identifier: 2022/S 000-013483

Procurement identifier (OCID): ocids-h6vhtk-033b50

Published 19 May 2022, 2:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Somerset Council

Town Hall, Walliscote Grove Road

Weston-super-Mare

BS23 1UJ

#### **Contact**

Mrs Rachel Braund

#### **Email**

[rachel.braund@n-somerset.gov.uk](mailto:rachel.braund@n-somerset.gov.uk)

#### **Telephone**

+44 1275888250

#### **Country**

United Kingdom

**NUTS code**

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

**Internet address(es)**

Main address

<http://www.n-somerset.gov.uk/>

Buyer's address

<https://www.supplyingthesouthwest.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=a11fcdd6-dbd5-ec11-8114-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=a11fcdd6-dbd5-ec11-8114-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Care and Support into Diamond Court and Lakeside Court Extra Care Housing Developments

Reference number

DN612233

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Somerset Council would like to invite you to tender for the following opportunity: Care and Support into Diamond Court and Lakeside Court Extra Care Housing Developments.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Main site or place of performance

North Somerset Council

#### **II.2.4) Description of the procurement**

There will be 2 separate care and support contracts. Providers are invited to bid for one or

both contracts.

Extra care housing is housing designed with the needs of older people in mind and with varying levels of care and support available on site. Residents of extra care housing have their own self-contained homes, their own front doors and a legal right to occupy the property. Extra care housing is not a care home. There is an on-site care provider who will deliver care and support to the residents of the development with a view to enabling clients to remain as independent as possible in their own home. The care provider is also available for any emergency calls required by the clients.

North Somerset Council is committed to offering extra care housing as an alternative to residential care for those people who can no longer manage in their current home due to their care needs. Extra care housing should be a vibrant place to live with activities and facilities available for residents and the local community. Although the care provider is not responsible for this, they will be expected to work closely with the housing provider to achieve this.

The council is responsible for commissioning a care provider to work within the extra care housing development. The residents that will be nominated to the council nominated apartments will meet the following eligibility criteria.

Applicants must:

be 55 or over

be eligible to receive care from North Somerset Council

be eligible for North Somerset Council funding

have a current application for housing via North Somerset Council's Home Choice Development

be resident in North Somerset

People with exceptional circumstances may be considered on a case by case basis.

The Council will fund;

Planned care provided to residents assessed as having care and support needs

One waking night, 10pm-7am per night, every night, for emergency cover

NB - planned care could be at any time within 24 hours i.e., during the day and overnight.

The Provider is expected to have at least one member of staff on-site 24 hours per day that can respond to emergency calls. During the times when planned care calls are being delivered and overnight, this can be the care staff team. At times when no care is being delivered the Provider must have at least one member of staff available. The Council will not fund this, and the Provider is expected to plan staff time as effectively as possible.

NB, with emerging technologies, the Council may look to work with the Provider and landlords of the Extra Care Housing schemes to implement new initiatives that where this provides beneficial results for residents and the Council.

It is up to the Provider in conjunction with landlord to manage resident expectations around the use of emergency calls and to decide on the best course of action if there is any inappropriate use.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £4,725,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

One option to extend: 36 months (subject to satisfactory performance and director approval).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

See tender documents

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

See tender documents

#### **III.2.2) Contract performance conditions**

See tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

Accelerated procedure

Justification:

N/A

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 June 2022

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

20 June 2022

Local time

1:05pm

Place

Via e-tendering portal

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: See tender documents

### **VI.3) Additional information**

See tender documents

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North Somerset Council

Weston-super-Mare

Country

United Kingdom

Internet address

<https://www.n-somerset.gov.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

North Somerset Council

Weston-super-Mare

Country

United Kingdom

Internet address

<https://www.n-somerset.gov.uk/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As above

**VI.4.4) Service from which information about the review procedure may be obtained**

North Somerset Council

Weston-super-Mare

Country

United Kingdom

Internet address

<https://www.n-somerset.gov.uk/>