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Contract

THE PROVISION OF INTERPRETATION AND TRANSLATION FOR LANCASHIRE REFUGEE INTEGRATION TEAM AND NAMED PROVIDERS

Lancashire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-013482

Procurement identifier (OCID): ocds-h6vhtk-0469ef

Published 7 April 2025, 4:39pm

Section I: Contracting authority

I.1) Name and addresses

Lancashire County Council

County Hall

Preston

PR10LD

Contact

BARBRA DICKASON

Email

barbra.dickason@lancashire.gov.uk

Country

United Kingdom

Region code

UKD45 - Mid Lancashire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.lancashire.gov.uk/isupplier/

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

THE PROVISION OF INTERPRETATION AND TRANSLATION FOR LANCASHIRE REFUGEE INTEGRATION TEAM AND NAMED PROVIDERS

Reference number

2024/S 000-016275

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

1.1 Lancashire County Council (the "Authority") is commissioning language support to refugees, asylum seekers, Ukrainian guests and evacuees (the "Clients") arriving, and who have previously arrived, in Lancashire under various government-funded Resettlement Schemes and requires the Services to provide support for the provision of face to face, telephone and video interpreting and document translation services for various requirements of the Resettlement Schemes. The Interpretation and Translation Services (the "Service") must provide language support to Clients who have previously arrived in Lancashire under various resettlement schemes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £720,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Authority, working with its partners in other councils and contracted providers, will provide a range of resettlement services across all of the areas of the Specification (although, very occasionally, face to face interpreting services may be required outside of Lancashire as well, namely at entry ports such as Manchester Airport or Liverpool Airport).

The Service Provider shall ensure that the Services shall be available to the Clients for 10 hours per day, Monday to Friday during the hours of 08:00 to 18:00 excluding bank holidays.

The Service Provider shall provide the Services in the form of home visits, group sessions, meetings, appointments, telephone and text contact, and document translation.

It is anticipated that the need for these Services will be more acute in the first two weeks following Clients' arrival in Lancashire, when Clients are provided with an intensive orientation support package.

Although the Services will be required for the full 36 months of the Initial Term (plus any agreed extensions pursuant to the provisions of this Specification and Service Contract), the out of hours requirements may vary during the Term and the Service Provider will be expected to accommodate these requirements within the terms of this contract.

Should this contract be extended beyond the Initial Term, the requirements stated may change depending on the need and level of geographical dispersion across Lancashire, with more and/or other local authority areas becoming involved.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 3 years up to a total maximum contract period of 6 years in total

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016275](#)

Section V. Award of contract

Contract No

BD/RIT/LCC/24/1469

Title

THE PROVISION OF INTERPRETATION AND TRANSLATION FOR LANCASHIRE REFUGEE INTEGRATION TEAM AND NAMED PROVIDERS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2025

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DA Languages Limited

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Sole trader

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £720,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Lancashire County Council

Preston

Country

United Kingdom