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Contract

## **PSR- Direct Award C - Stroke Association ELFT**

East London NHS foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-013470

Procurement identifier (OCID): ocds-h6vhtk-04fe4c

Published 7 April 2025, 4:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East London NHS foundation Trust

The Robert Dolan House

london

E18DE

#### **Email**

[elft.procurement@nhs.net](mailto:elft.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK142 - Tower Hamlets

#### **Internet address(es)**

Main address

<https://www.elft.nhs.uk/>

Buyer's address

<https://www.elft.nhs.uk/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PSR- Direct Award C - Stroke Association ELFT

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim of the assessment is to identify what the stroke survivor, carer or family member would like help with and covers several different areas including:

Physical health

Secondary Prevention

Practical Support

Communication & Cognition

Daily Living

Emotional Wellbeing

Carer Support

As needs are identified, the coordinator supports individuals to identify what they would like to happen as a result of our intervention (their desired outcomes) and works with them

to develop a Stroke Recovery Plan detailing the actions required to achieve those outcomes.

A review of needs is offered before we assess if someone is ready to move on from the service which is typically around 12 months, with service support given in between where required as the reviews will be provided embedded within an existing SRS service.

When Post Stroke Reviews are commissioned alongside our core Stroke Recovery Service, this also offers:

- Assessment of needs at earliest appropriate point following discharge
- Coordination and navigation of health and social care systems
- Personalised information and support
- Emotional support to improve psychological wellbeing by relieving the pressure stroke survivors and carers experience through the journey of recovery
- Stroke prevention advice and support to self-manage their condition
- Practical advice and support, for example around managing hospital appointments, managing equipment and ways to live as independently as possible at home
- Support to make a recovery plan, set goals and achieve them
- Support to address social isolation
- Representation and advocacy
- The opportunity to use our online self-management tool, My Stroke Guide

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £27,942

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services

#### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

#### **II.2.4) Description of the procurement**

The aim of the assessment is to identify what the stroke survivor, carer or family member would like help with and covers several different areas including:

Physical health

Secondary Prevention

## Practical Support

### Communication & Cognition

### Daily Living

### Emotional Wellbeing

### Carer Support

As needs are identified, the coordinator supports individuals to identify what they would like to happen as a result of our intervention (their desired outcomes) and works with them to develop a Stroke Recovery Plan detailing the actions required to achieve those outcomes.

A review of needs is offered before we assess if someone is ready to move on from the service which is typically around 12 months, with service support given in between where required as the reviews will be provided embedded within an existing SRS service.

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- The opportunity to use our online self-management tool, My Stroke Guide

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This service will be provided embedded alongside the existing Stroke Recovery and Prevention Service, commissioned separately in Newham providing to provide:

### Key worker support

The Stroke Recovery Service core provides support to navigate through the complexities of the stroke pathway giving advice and help to adjust to the changes that stroke brings.

### Assessment of need

An assessment of need is offered to each person. The level of assessed need will determine the level of support an individual requires to meet their desired outcomes.

### Planning for recovery

The Stroke Recovery Plan records an individual's needs and desired outcomes and sets out the actions required to achieve those outcomes. If there is a need to cost options and the level of need is low options and costings can be presented.

### Implementing the plan

The support needed from staff, volunteers and others to deliver the option selected is provided.

### Emotional support

Stroke survivors and carers are supported with techniques such as active listening and problem solving. Where the need for more intensive emotional support is identified, coordinators ensure that they are referred appropriately in accordance with local pathways.

#### Supported communication

Stroke survivors with communication disabilities are supported to express themselves at each review point using supported conversation techniques. Where the need for more intensive support is identified coordinators ensure they are referred appropriately in accordance with local pathways.

#### Regular review

During a client review the Stroke Recovery Plan is reviewed and any new needs are identified and addressed. Support in between review points is offered as required according to the level of identified need.

#### Moving on

When the time is right the Stroke Recovery Coordinator works with individuals to help them find support within their own community so that they can move on with their life after stroke.

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#### Service operating hours

The service is operational Monday to Friday between the hours of 9.00am and 5.00pm (excluding public bank holidays), as running alongside the existing Stroke Recovery Service.

The service remains flexible to the needs of the stroke survivors and their families. Where there is capacity, visits to a stroke survivor at home may take place outside of these core hours, as it may be more suitable to visit them in an evening or at a weekend, especially if they are in employment.

Staff will receive training in risk management and health and safety to enable them to work in line with Stroke Association's policies of lone working, particularly when working in the community or undertaking out of hours work.

#### Locations of service delivery

The service will be delivered in a range of locations within the purchased area with an emphasis on assessment in their own home. However this could also include:

- Residential care homes, nursing homes
- Community settings, including libraries, colleges, community centres
- Other public venues as appropriate to the needs of the service users

#### Referrals

The Stroke Recovery Service operates an open referral system and as such referrals can be made at any stage following a stroke.

The majority of referrals to the service are received from the hospital; however we also accept referrals from:

- The stroke survivor themselves
- The carer, family or significant other of the stroke survivor
- GPs

- Social Care
- Stroke Association staff
- Other health and social care professionals

This is not an exhaustive list.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 17/04/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Stroke Association

NA

London

NA

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £27,942

Total value of the contract/lot: £27,942

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 17/04/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The Trust has placed more weighting on the value and integration key criteria, which the current supplier has higher scoring against, because the Trust needs to ensure the service can continue to be commissioned in a financially viable manner, and the supplier is already well embedded within the Trust's services to ensure a more seamless clinical pathway for service users

award decision-makers-

Claudia Bull (CB)-Clinical/Operational Lead Community Neuro Service

Joanna Raphael (JR)-Head of Adult Therapies (CHS Newham)

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>