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Award

Provision of CAZ / PCI Compliance

Driver & Vehicle Licensing Agency

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-013456

Procurement identifier (OCID): ocids-h6vhtk-033b2e

Published 19 May 2022, 11:40am

Section I: Contracting authority/entity

I.1) Name and addresses

Driver & Vehicle Licensing Agency

Longview Road,Clase

SWANSEA

SA67JL

Contact

Dale Best

Email

dale.best@dvla.gov.uk

Telephone

+44 1792788214

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

www.gov.co.uk

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of CAZ / PCI Compliance

II.1.2) Main CPV code

- 72315100 - Data network support services

II.1.3) Type of contract

Services

II.1.4) Short description

DVLA hosts the Clean Air Zone Contact Centre and must implement a PCI compliant assisted

digital payment service. This is a critical delivery that must be delivered before Manchester go live with their CAZ service currently planned for October 2022.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £93,800

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

A contract for the wider DVLA telephony service including delivering PCI compliant services which specifically excluded CAZ from Scope. Therefore a procurement was undertaken to let a specific contract to cover the development of these services, utilising the same third-party supplier, ensuring continuity of service and avoiding the risk of non-compliance whilst supporting the Clean Air Zones rollout

II.2.11) Information about options

Options: Yes

Description of options

Contract will be awarded for 4 years with a further 1+1 option

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

A contract for the wider DVLA telephony service including delivering PCI compliant services which specifically excluded CAZ from Scope. Therefore we were required to let a specific contract to cover the development of these services, utilising the same third-party supplier, ensuring continuity of service and avoiding the risk of non-compliance whilst supporting the Clean Air Zones rollout.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

19 May 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Wavenet Ltd

Solihull

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £93,800

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom