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Awarded contract

Online Therapies West Norfolk Adult CMHT

Norfolk and Suffolk NHS Foundation Trust

F03: Contract award notice

Notice reference: 2024/S 000-013438

Published: 25 April 2024, 1:43pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk and Suffolk NHS Foundation Trust

Hellesdon Hospital

NORWICH

NR6 5BE

Contact

Steven Worley

Email

steven.worley@nchc.nhs.uk

Telephone

+44 1603785866

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.nsft.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online Therapies West Norfolk Adult CMHT

Reference number

001

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Online therapy to reduce wait time for access to psychological therapy within West Norfolk Adult CMHT via a range of therapists which cover all evidenced based therapies to match therapist skill/competency with clinical need. All therapists are appropriately accredited e.g. HCPC, BABCP, etc.

CMHT in the trust identifies a service user appropriately for provider, they are referred via our link person through to the provider preferably via a portal. The referral is then accepted by the provider who then match the clinical need to a therapist with the desired skillset.

All sessions take place online via a platform. Before referral NSFT staff check that the service user is IT literate to the point they can access therapy sessions.

Following the therapy sessions the therapist provides a clinical note which is in line with NSFT requirement's for clinical contacts which are uploaded to a secure portal which are then uploaded to Lorenzo. A process for clinician to clinician discussions with the "link person" in the CMHT is required.

Following the ending of treatment the Provider produces clinical letters which are sent to GP and trust copied in.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £45,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement

This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The intention is to award a contract using the most suitable provider process.

The decision makers for this contract are the Consultant Clinical Psychologist, Service Operations Lead, Contract Manager and the Head of Procurement

II.2.5) Award criteria

Quality criterion - Name: Most Suitable Provider process with regard to the right criteria /
Weighting: 100

Cost criterion - Name: Most Suitable Provider process with regard to the right criteria /
Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 03/05/2024

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

1

Lot No

1

Title

Online Therapies West Norfolk Adult CMHT

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hello Self

9th Floor 107 Cheapside

London

EC2V 6DN

Country

United Kingdom

NUTS code

- UKI - London

Companies House

11492566

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £45,000

Total value of the contract/lot: £45,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to the relevant authority by 03/05/2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The relevant authority gave due consideration of the providers identified and assessed the potential providers, considering the key criteria and applying the basic selection criteria, then were able to choose the most suitable provider to whom to make an award.

Equal weighting for key criteria was used. Basic selection criteria assessed in line with guidance. Provider able to demonstrate able to provide service in line with requirements.

HelloSelf demonstrated more relevant experience and provides more resilience and resource in their offer to be able to more appropriately dovetail with clinical need in the CMHT population due to having a larger pool of therapists who in turn have a wider range of

specialisms to call upon to meet the needs of our patients.

Details of the award decision-makers.

Dr Adrian Leddy (BSc (Hons); PGgDip; MA; MSc; DClinPsych)

Consultant Clinical Psychologist, Accredited CAT practitioner and Supervisor

Chantelle Beckett, Senior Contracts Manager

VI.4) Procedures for review

VI.4.1) Review body

Norfolk Community Health and Care NHS Trust

Norwich

Country

United Kingdom