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Planning

Water Damage Restoration Services 2025

Norfolk County Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013433

Procurement identifier (OCID): ocds-h6vhtk-04fe32

Published 7 April 2025, 2:56pm

Scope

Reference

NCCT43105

Description

The Council will be seeking to appoint a number of contractors to a framework agreement for the provision of water damage restoration services. The Council currently insures approximately 1600 premises with the service being required to restore premises back to a useable status following claims ranging from a small amount of damage such as some rainwater ingress under a door or an overflowing washing machine to much larger claims where several locations in one building have water damage, such as rainstorm damage to a roof or a mains failure.

The Council has not carried out any market engagement and we do not intend to so due to the straight forward nature of requirement.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 September 2025 to 31 August 2029
- 4 years

Main procurement category

Services

CPV classifications

- 90000000 - Sewage, refuse, cleaning and environmental services

Contract locations

- UKH15 - Norwich and East Norfolk
 - UKH16 - North and West Norfolk
 - UKH17 - Breckland and South Norfolk
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Framework

Maximum number of suppliers

4

Maximum percentage fee charged to suppliers

0%

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

4 June 2025

Tender submission deadline

4 July 2025, 11:59pm

Submission address and any special instructions

We are currently seeking expression of interest only at this stage. As such no procurement documents are currently available. To express an interest and participate in this procurement once documentation is available, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>. Once registered you will be able to see the procurement project under the 'tenders' section and 'express an interest' to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing support@in-tend.co.uk.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 July 2025

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Procedure

Procedure type

Open procedure

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government