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Tender

IT Services Partner - Family Housing Association Wales

Family Housing Association (Wales) Ltd

F02: Contract notice

Notice identifier: 2021/S 000-013404

Procurement identifier (OCID): ocds-h6vhtk-02bbcf

Published 14 June 2021, 5:05pm

Section I: Contracting authority

I.1) Name and addresses

Family Housing Association (Wales) Ltd

43 Walter Road

Swansea

SA1 5PN

Email

andrew.buckels@3cconsultants.co.uk

Telephone

+44 1792460192

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.fha-wales.com/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0532

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.sell2wales.gov.wales

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.sell2wales.gov.wales

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Services Partner - Family Housing Association Wales

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Family Housing has a current Managed Service provider, who's contract expires in Jan 22. Family are therefore seeking to procure a new IT services partner to provision hosting of their infrastructure, IT support and support in enhancing their current ways of working through innovation.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 32424000 - Network infrastructure
- 32571000 - Communications infrastructure
- 32412000 - Communications network
- 32412110 - Internet network
- 72514000 - Computer facilities management services
- 72611000 - Technical computer support services
- 32413100 - Network routers
- 32422000 - Network components
- 32425000 - Network operating system
- 32427000 - Network system

- 32428000 - Network upgrade
- 32430000 - Wide area network
- 72222000 - Information systems or technology strategic review and planning services
- 72253200 - Systems support services
- 72253000 - Helpdesk and support services
- 72910000 - Computer back-up services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Head Office - 43 Walter Road, Swansea, SA1 5PN

II.2.4) Description of the procurement

As a minimum, this contract will be the provision of an IT Services Partner to cover the following areas:

- Microsoft 365 and Application Server(s)
- DR and Backup
- Cyber Security
- End user Support and Device management
- Wireless and Networking
- Telephony

This tender has been published on Sell2Wales in accordance with Family Housing Contract Standing Orders (CSO's). The value of the contract for three years will be under the OJEU procurement rules for Supplies & Services totalling GBP 150k Every contract entered into by Family Housing must comply with:

- Relevant European procurement rules (i.e. the EC Treaty, the general principles of EC law and the EC public procurement directives implemented by UK Regulations).

- The law of England and Wales as applicable to Wales
- Family Housing's CSOs and Financial Regulations.
- Family Housing's strategic objectives, procurement strategy and policies.
- Any procurement requirements of the Welsh Government

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £150,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The initial contract is for 3 years, with an option of 2 single 12 month extensions (3+1+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Selection Criteria as stated in the documentation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Selection Criteria as stated in the documentation

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 July 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

15 July 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=111445.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.sell2wales.gov.wales/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(WA Ref:111445)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom