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Award

## **Nexus Alpha Lift Data**

Train Information Services Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013392

Procurement identifier (OCID): ocds-h6vhtk-064f04 ([view related notices](#))

Published 13 February 2026, 12:44pm

## **Scope**

### **Description**

RDG are Direct awarding to Nexus Alpha. Currently, lift information is manually reported by station staff and managed through disparate systems, creating delays and inconsistencies for customers and staff. To address this, the programme will introduce automation of lift status processing and messaging through integration with the Darwin Lifts API and the Tyrell IO platform.

This work will deliver the capability to:

- Automate ingestion of live lift status updates from the Darwin Lifts API.
- Detect and manage lift status changes automatically.
- Interfaces for viewing, editing, and distributing lift data and passenger advice.
- Trigger automated messaging through Tyrell IO and other connected systems.
- Maintain consistent, customer-facing lift naming and advice standards across channels.

The programme will engage NA to deliver functionality enabling automated ingestion, processing, and distribution of lift status and passenger advice information, leveraging

existing Network Rail infrastructure (Darwin API, MuleSoft, and Citadel). This functionality must be delivered through Tyrell IO, as it is the live operational messaging platform for NRCC and TOCs.

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## **Contract 1**

### **Supplier**

- Nexus Alpha Limited

### **Contract value**

- £2,555,941 including VAT

Above the relevant threshold

### **Award decision date**

9 February 2026

### **Standstill period**

- End: 24 February 2026
- 8 working days

## **Earliest date the contract will be signed**

2 March 2026

## **Contract dates (estimated)**

- 2 March 2026 to 1 March 2029
- Possible extension to 1 March 2034
- 8 years

Description of possible extension:

5 years total in 12 month periods

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

Potential modifications that may arise

## **CPV classifications**

- 63711000 - Support services for railway transport
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## Procedure

### Procedure type

Direct award

### Special regime

Utilities

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## Supplier

### Nexus Alpha Limited

- Companies House: 02941132

Streathbourne House Redehall Road

Smallfield

RH6 9QA

United Kingdom

Email: [patrick.mcdougall@nexusalpha.com](mailto:patrick.mcdougall@nexusalpha.com)

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## Contracting authority

### **Train Informatiojn Services Limited**

- Companies House: 08176197

First Floor North, 1 Puddle Dock

London

EC4V 3DS

United Kingdom

Email: [procurement@raildeliverygroup.co.uk](mailto:procurement@raildeliverygroup.co.uk)

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government