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Award

Clarion Futures Household Grant Fulfilment

Clarion Housing Group

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013384

Procurement identifier (OCID): ocds-h6vhtk-04fe0e ([view related notices](#))

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Scope

Reference

C1167

Description

Household voucher fulfilment. Clarion require a supplier to provide a fulfilment solution for our household grant awards to residents by authorised Clarion staff; ordering via a digital portal. Vouchers including fuel and food vouchers to digital devices and household item.

Contract 1. Household Grant/Vouchers Fulfilment

Suppliers

Supplier not yet selected

Contract value

- £416,666 excluding VAT
- £500,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 July 2025

Contract dates (estimated)

- 4 August 2025 to 3 August 2028
- Possible extension to 3 August 2030
- 5 years

Description of possible extension:

Two 12 months extensions

Main procurement category

Services

CPV classifications

- 79900000 - Miscellaneous business and business-related services
- 75200000 - Provision of services to the community

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKJ - South East (England)
- UKK - South West (England)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Other information

Description of risks to contract performance

Risk of not having competitive pricing.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

Clarion is purchasing repeat services and goods from the existing supplier, Charis. No other company can provide such a wide variety of vouchers. Charis offers everything from fuel and food vouchers to digital devices and household items. Given this wide variety, it makes sense for Clarion to continue with Charis as a supplier. This justifies a direct award under the Procurement Act 2023, as Charis appears to be the only supplier capable of meeting such diverse needs.

Contracting authority

Clarion Housing Group

- Public Procurement Organisation Number: PQND-5289-JNDN

5th Floor, Greater London House, Hampstead Road

London

NW1 7QX

United Kingdom

Contact name: Aivars Kalvans

Telephone: 02038400069

Email: aivars.kalvans@clarionhg.com

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government