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Contract

Inpatient caseworker support and advice pilot

Cambridgeshire & Peterborough NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2026/S 000-013372

Procurement identifier (OCID): ocids-h6vhtk-0653cd

Published 13 February 2026, 12:17pm

Section I: Contracting authority

I.1) Name and addresses

Cambridgeshire & Peterborough NHS Foundation Trust

Elizabeth House (CPFT Headquarters)

Fulbourn

CB215EF

Email

Lorna.Hamblin@cpft.nhs.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.cpft.nhs.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Inpatient caseworker support and advice pilot

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

- Information and advice on various matters such as finances, housing, benefits (including personal independent payments (PIPs)), relationship breakdowns

- In-patient ward attendance two days per week at two locations (2 days at Peterborough Cavell Centre and 2 days at Fulbourn Inpatient wards) covering both adult and older adult inpatient wards)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £46,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement

- Information and advice on various matters such as finances, housing, benefits (including personal independent payments (PIPs)), relationship breakdowns

- In-patient ward attendance two days per week at two locations (2 days at Peterborough Cavell Centre and 2 days at Fulbourn Inpatient wards) covering both adult and older adult inpatient wards)
- Provider to work efficiently with the relevant teams across CPFT where necessary (such as crisis teams) and work in a flexible way to maximise the effect of the new service
- Continuation of service as inpatients are discharged into the community as and when required, through for example handover work to care coordinator and/or community team within an agreed timeframe
- We would like the winning provider to provide some brief training to CPFT teams, for example to share awareness on key areas such as benefits etc.
- CPFT evaluation will track service delivery metrics such as re-admission rates and per-patient cost and collect qualitative outcomes through PROMs, patient satisfaction surveys, pre- and post-intervention questionnaires, and staff feedback on workload and service impact
- Ideally, we are looking for a provider that would meet the Advice Quality Standard

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend following performance evaluation and impact reporting, This is a pilot.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by [Add date]. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Citizen's Advice Bureau Cambridgeshire

Cambridge

CB1 2BL

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Charity Commission (England and Wales)

1056102

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £46,000

Total value of the contract/lot: £46,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cambridge and Peterborough FT

Cambridgeshire

Country

United Kingdom

