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Contract

ICT Managed Services

Merseyside Waste Disposal Authority

F03: Contract award notice

Notice identifier: 2024/S 000-013355

Procurement identifier (OCID): ocds-h6vhtk-041d51

Published 24 April 2024, 4:34pm

Section I: Contracting authority

I.1) Name and addresses

Merseyside Waste Disposal Authority

7 th Floor, No. 1 Mann Island

Liverpool

L3 1BP

Contact

Nicola Hodge

Email

Procurement@merseysidewda.gov.uk

Telephone

+44 1512551444

Country

United Kingdom

NUTS code

UKD7 - Merseyside

Internet address(es)

Main address

<https://www.merseysidewda.gov.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43115

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Waste Disposal

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Managed Services

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls
- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £860,916

II.2) Description

II.2.2) Additional CPV code(s)

- 48800000 - Information systems and servers
- 48810000 - Information systems
- 51610000 - Installation services of computers and information-processing equipment
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 51612000 - Installation services of information-processing equipment
- 72250000 - System and support services
- 72253000 - Helpdesk and support services
- 72253200 - Systems support services
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

II.2.4) Description of the procurement

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- 6) Provision of appropriate boundary controls for Windows based devices
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- 8) Hosting and security of public facing interactive website elements
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- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-035057](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Intergence Systems Limited

Brewery Road, Pampisford

Cambridge

CB22 3HG

Telephone

+44 8452264167

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £860,916

Section VI. Complementary information

VI.3) Additional information

(MT Ref:231863)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>