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Contract

## **ICT Managed Services**

Merseyside Waste Disposal Authority

F03: Contract award notice

Notice identifier: 2024/S 000-013355

Procurement identifier (OCID): ocds-h6vhtk-041d51

Published 24 April 2024, 4:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Merseyside Waste Disposal Authority

7 th Floor, No. 1 Mann Island

Liverpool

L3 1BP

#### **Contact**

Nicola Hodge

#### **Email**

[Procurement@merseysidewda.gov.uk](mailto:Procurement@merseysidewda.gov.uk)

#### **Telephone**

+44 1512551444

#### **Country**

United Kingdom

**NUTS code**

UKD7 - Merseyside

**Internet address(es)**

Main address

<https://www.merseysidewda.gov.uk/>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA43115](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43115)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Waste Disposal

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ICT Managed Services

**II.1.2) Main CPV code**

- 72222300 - Information technology services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls
- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £860,916

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48800000 - Information systems and servers
- 48810000 - Information systems
- 51610000 - Installation services of computers and information-processing equipment
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 51612000 - Installation services of information-processing equipment
- 72250000 - System and support services
- 72253000 - Helpdesk and support services
- 72253200 - Systems support services
- 72261000 - Software support services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

### **II.2.4) Description of the procurement**

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

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- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software

- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls
- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035057](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Intergence Systems Limited

Brewery Road, Pampisford

Cambridge

CB22 3HG

Telephone

+44 8452264167

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £860,916

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:231863)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>