

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013309-2026>

Contract

Technology

Wilton Park

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013309

Procurement identifier (OCID): ocds-h6vhtk-0653a5

Published 13 February 2026, 11:10am

Scope

Description

Ticketing system - Tech

Contract 1

Supplier

- FRESHWORKS INC (FRESH SERVICE)

Contract value

- £5,687.05 excluding VAT
- £5,687.05 including VAT

Below the relevant threshold

Date signed

15 May 2025

Contract dates

- 28 May 2025 to 27 May 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Procedure

Procedure type

Below threshold - limited competition

Supplier

FRESHWORKS INC (FRESH SERVICE)

2950 S DELAWARE STREET SUITE 201

SAN MATEO

CA 94403

United States

Email: sales@freshworks.com

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Wilton Park

- Public Procurement Organisation Number: PHBP-8339-WNRP

Wiston House

Steyning

BN44 3DZ

United Kingdom

Email: finance@wiltonpark.org.uk

Region: UKJ28 - West Sussex (North East)

Organisation type: Public authority - central government