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Planning

## **Technology Delivery Framework**

SEVERN TRENT WATER LIMITED  
Hafren Dyfrdwy Cyfyngedig

F04: Periodic indicative notice – utilities  
Periodic indicative notice only  
Notice identifier: 2021/S 000-013309  
Procurement identifier (OCID): ocds-h6vhtk-02bb70  
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### **Section I: Contracting entity**

#### **I.1) Name and addresses**

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

#### **Contact**

Samantha Curran

#### **Email**

[samantha.curran@severntrent.co.uk](mailto:samantha.curran@severntrent.co.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.stwater.co.uk/>

**I.1) Name and addresses**

Hafren Dyfrdwy Cyfyngedig

Packsaddle, Wrexham Road, Rhostyllen,

Wrexham

LL14 4EH

**Contact**

Samantha Curran

**Email**

[samantha.curran@severntrent.co.uk](mailto:samantha.curran@severntrent.co.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.hdcymru.co.uk>

**I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://discovery.ariba.com/rfx/10557109>

Additional information can be obtained from the above-mentioned address

### **I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Delivery Framework

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Utilities wish to create a framework that will deliver the majority of their Technology maintenance and enhancement projects, inclusive of hardware & software requirements.

The framework will be divided into two lots:

Lot 1 - End to End Program Delivery - This will include but is not limited to; advisory services & strategy development, design, build, implementation, configuration, integration, testing, hyper-care, on-going application support & maintenance, 1st & 2nd line support and operational support (NOC & SOC). For large programs of work, the resell of any necessary hardware and software may also be included.

Lot 2 - Hardware & Software Resell & Renewals Management - This will include but is not

limited to; hardware & software selection services, hardware & software resell (inclusive of professional services, support & maintenance), hardware & software renewals management.

#### **II.1.5) Estimated total value**

Value excluding VAT: £120,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

End to End Program Delivery

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 72100000 - Hardware consultancy services
- 72210000 - Programming services of packaged software products
- 72220000 - Systems and technical consultancy services
- 72232000 - Development of transaction processing and custom software
- 72240000 - Systems analysis and programming services
- 72250000 - System and support services
- 72260000 - Software-related services
- 72300000 - Data services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services
- 72416000 - Application service providers
- 72417000 - Internet domain names

- 72420000 - Internet development services
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services
- 72800000 - Computer audit and testing services
- 72900000 - Computer back-up and catalogue conversion services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1 - End to End Program Delivery - This will include but is not limited to; advisory services & strategy development, design, build, implementation, configuration, integration, testing, hyper-care, on-going application support & maintenance, 1st & 2nd line support and operational support (NOC & SOC). For large programs of work, the resell of any necessary hardware and software may also be included.

Lot 1 contracts may be awarded for an entire program of work from strategy development through to on-going support & maintenance of a solution, including the resell of any necessary hardware and software where applicable. Alternatively, contracts may be awarded for individual services to address smaller, stand-alone requirements e.g. advisory services for a specific emerging technology, testing of an application built in-house or support & maintenance of a specific application.

## **II.2) Description**

### **II.2.1) Title**

Hardware & Software Resell & Renewals Management

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72110000 - Hardware selection consultancy services
- 72223000 - Information technology requirements review services

- 72268000 - Software supply services
- 72514300 - Facilities management services for computer systems maintenance

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 - Hardware & Software Resell & Renewals Management - This will include but is not limited to; hardware & software selection services, hardware & software resell (inclusive of professional services, support & maintenance), hardware & software renewals management.

A preferred supplier may be awarded for Lot 2 to manage the on-going renewals and resell of any additional software, licenses and products for pre-existing hardware & software solutions across the Utilities' estate. Lot 2 providers will also identify new hardware & software solutions based on the utilities requirements and subsequently manage the resell and any on-going renewals of the chosen solution, inclusive of licenses, products, support & maintenance services and professional services required for configuration/implementation. In addition, Lot 2 providers will manage the on-going renewals for any hardware & software solutions procured via Lot 1.

### **II.3) Estimated date of publication of contract notice**

30 September 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Utilities will be hosting a PIN workshop on Thursday 15th July where prospective bidders are invited to attend to gain an insight into the strategic intention of this framework and to participate in individual feedback sessions with the Utilities.

The workshop may be attended in person at "The Academy" - Hawksley Park, St Martin's Road, Stoneleigh, Coventry CV3 6PR or virtually (subject to government guidelines at the time, restrictions on number of attendees per organisation may be required). Attendance is not compulsory, nor is it a prerequisite for participation in any future tender activity.

Additional information relating to the PIN workshop is available upon request.

Attendance should be confirmed by Monday 5th July.