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**Future opportunity** 

# **Technology Delivery Framework**

SEVERN TRENT WATER LIMITED Hafren Dyfrdwy Cyfyngedig

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice reference: 2021/S 000-013309 Published: 14 June 2021, 10:59am

# **Section I: Contracting entity**

## I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

**COVENTRY** 

CV12LZ

#### Contact

Samantha Curran

#### **Email**

samantha.curran@severntrent.co.uk

#### Country

**United Kingdom** 

#### **NUTS** code

UK - United Kingdom

## Internet address(es)

Main address

https://www.stwater.co.uk/

## I.1) Name and addresses

Hafren Dyfrdwy Cyfyngedig

Packsaddle, Wrexham Road, Rhostyllen,

Wrexham

LL14 4EH

#### Contact

Samantha Curran

#### **Email**

samantha.curran@severntrent.co.uk

### Country

**United Kingdom** 

#### **NUTS** code

UK - United Kingdom

#### Internet address(es)

Main address

https://www.hdcymru.co.uk

# I.2) Information about joint procurement

The contract involves joint procurement

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

http://discovery.ariba.com/rfx/10557109

Additional information can be obtained from the above-mentioned address

## I.6) Main activity

Water

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

**Technology Delivery Framework** 

## II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

## II.1.3) Type of contract

Services

## II.1.4) Short description

The Utilities wish to create a framework that will deliver the majority of their Technology maintenance and enhancement projects, inclusive of hardware & software requirements.

The framework will be divided into two lots:

Lot 1 - End to End Program Delivery - This will include but is not limited to; advisory services & strategy development, design, build, implementation, configuration, integration, testing, hyper-care, on-going application support & maintenance, 1st & 2nd line support and

operational support (NOC & SOC). For large programs of work, the resell of any necessary hardware and software may also be included.

Lot 2 - Hardware & Software Resell & Renewals Management - This will include but is not limited to; hardware & software selection services, hardware & software resell (inclusive of professional services, support & maintenance), hardware & software renewals management.

#### II.1.5) Estimated total value

Value excluding VAT: £120,000,000

### II.1.6) Information about lots

This contract is divided into lots: Yes

## II.2) Description

### II.2.1) Title

**End to End Program Delivery** 

Lot No

1

## II.2.2) Additional CPV code(s)

- 72100000 Hardware consultancy services
- 72210000 Programming services of packaged software products
- 72220000 Systems and technical consultancy services
- 72232000 Development of transaction processing and custom software
- 72240000 Systems analysis and programming services
- 72250000 System and support services
- 72260000 Software-related services
- 72300000 Data services
- 72413000 World wide web (www) site design services
- 72415000 World wide web (www) site operation host services
- 72416000 Application service providers
- 72417000 Internet domain names
- 72420000 Internet development services
- 72500000 Computer-related services
- 72600000 Computer support and consultancy services
- 72800000 Computer audit and testing services

72900000 - Computer back-up and catalogue conversion services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

### II.2.4) Description of the procurement

Lot 1 - End to End Program Delivery - This will include but is not limited to; advisory services & strategy development, design, build, implementation, configuration, integration, testing, hyper-care, on-going application support & maintenance, 1st & 2nd line support and operational support (NOC & SOC). For large programs of work, the resell of any necessary hardware and software may also be included.

Lot 1 contracts may be awarded for an entire program of work from strategy development through to on-going support & maintenance of a solution, including the resell of any necessary hardware and software where applicable. Alternatively, contracts may be awarded for individual services to address smaller, stand-alone requirements e.g. advisory services for a specific emerging technology, testing of an application built in-house or support & maintenance of a specific application.

# II.2) Description

## II.2.1) Title

Hardware & Software Resell & Renewals Management

Lot No

2

## II.2.2) Additional CPV code(s)

- 72110000 Hardware selection consultancy services
- 72223000 Information technology requirements review services
- 72268000 Software supply services
- 72514300 Facilities management services for computer systems maintenance

## II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

### II.2.4) Description of the procurement

Lot 2 - Hardware & Software Resell & Renewals Management - This will include but is not limited to; hardware & software selection services, hardware & software resell (inclusive of professional services, support & maintenance), hardware & software renewals management.

A preferred supplier may be awarded for Lot 2 to manage the on-going renewals and resell of any additional software, licenses and products for pre-existing hardware & software solutions across the Utilities' estate. Lot 2 providers will also identify new hardware & software solutions based on the utilities requirements and subsequently manage the resell and any on-going renewals of the chosen solution, inclusive of licenses, products, support & maintenance services and professional services required for configuration/implementation. In addition, Lot 2 providers will manage the on-going renewals for any hardware & software solutions procured via Lot 1.

## II.3) Estimated date of publication of contract notice

30 September 2021

## **Section IV. Procedure**

## IV.1) Description

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

## IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# Section VI. Complementary information

## VI.3) Additional information

The Utilities will be hosting a PIN workshop on Thursday 15th July where prospective bidders are invited to attend to gain an insight into the strategic intention of this framework and to participate in individual feedback sessions with the Utilities.

The workshop may be attended in person at "The Academy" - Hawksley Park, St Martin's Road, Stoneleigh, Coventry CV3 6PR or virtually (subject to government guidelines at the time, restrictions on number of attendees per organisation may be required). Attendance is not compulsory, nor is it a prerequisite for participation in any future tender activity.

Additional information relating to the PIN workshop is available upon request.

Attendance should be confirmed by Monday 5th July.