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Planning

## Open Referral Tool

Department for Work & Pensions

F01: Prior information notice

Prior information only

Notice identifier: 2026/S 000-013293

Procurement identifier (OCID): ocds-h6vhtk-065399

Published 13 February 2026, 10:50am

## Section I: Contracting authority

### I.1) Name and addresses

Department for Work & Pensions

Caxton House, 6-12 Tothill Street, London, SW1H 9NA

London

SW1H 9NA

### Contact

Commercial Team

### Email

[cddigital.ucwa@dwp.gov.uk](mailto:cddigital.ucwa@dwp.gov.uk)

### Country

United Kingdom

### Region code

UK - United Kingdom

### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

Buyer's address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

### **I.4) Type of the contracting authority**

National or federal Agency/Office

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Open Referral Tool

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Department for Work & Pensions (DWP). referred to as "the Authority", is conducting

market research to assess the availability, capability, and indicative costs of off the shelf solutions for storing and managing service information that supports individuals. These solutions must comply with the Open Referral UK standard and be suitable for use across multiple organisations and use cases.

This RFI does not commit the DWP to undertaking any formal procurement activity. This notice has also been published on Contracts Finder.

For further information and details on how to respond to this RFI, please refer to the attachment found on the documents section of the Atamis e-Procurement portal:

[https://dwp2--prospond.vf.force.com/apex/CS\\_ContractPage?filters=&page=1&Preview=Yes&searchString=&SearchType=Projects&sortStr=Alphabetical&uid=a1MdO000002h4wrUAA&sfclFrameOrigin=https%3A%2F%2Fdwp2.lightning.force.com](https://dwp2--prospond.vf.force.com/apex/CS_ContractPage?filters=&page=1&Preview=Yes&searchString=&SearchType=Projects&sortStr=Alphabetical&uid=a1MdO000002h4wrUAA&sfclFrameOrigin=https%3A%2F%2Fdwp2.lightning.force.com)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Authority supports individuals to access appropriate services and interventions (collectively “referrals”), including local and national support offers delivered by public, voluntary, community, and private sector partners.

The Authority’s objective is to improve:

- Data standardisation across organisations
- Interoperability between systems
- Data quality (accuracy, completeness, timeliness); and
- Reusability of referral data across multiple channels and users.

The Authority is exploring a tool aligned to Open Referral UK (currently v3.x) to enable consistent publication, search, validation, and reuse of referral data.

### **II.3) Estimated date of publication of contract notice**

1 April 2026

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes