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Planning

Open Referral Tool

Department for Work & Pensions

F01: Prior information notice

Prior information only

Notice identifier: 2026/S 000-013293

Procurement identifier (OCID): ocids-h6vhtk-065399

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Section I: Contracting authority

I.1) Name and addresses

Department for Work & Pensions

Caxton House, 6-12 Tothill Street, London, SW1H 9NA

London

SW1H 9NA

Contact

Commercial Team

Email

cddigital.ucwa@dwp.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

Buyer's address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Open Referral Tool

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Department for Work & Pensions (DWP). referred to as "the Authority", is conducting

market research to assess the availability, capability, and indicative costs of off the shelf solutions for storing and managing service information that supports individuals. These solutions must comply with the Open Referral UK standard and be suitable for use across multiple organisations and use cases.

This RFI does not commit the DWP to undertaking any formal procurement activity. This notice has also been published on Contracts Finder.

For further information and details on how to respond to this RFI, please refer to the attachment found on the documents section of the Atamis e-Procurement portal:

[https://dwp2--](https://dwp2--prospend.vf.force.com/apex/CS_ContractPage?filters=&page=1&Preview=Yes&searchStr=&SearchType=Projects&sortStr=Alphabetical&uid=a1MdO000002h4wrUAA&sfdcIframeOrigin=https%3A%2F%2Fdwp2.lightning.force.com)

[prospend.vf.force.com/apex/CS_ContractPage?filters=&page=1&Preview=Yes&searchStr=&SearchType=Projects&sortStr=Alphabetical&uid=a1MdO000002h4wrUAA&sfdcIframeOrigin=https%3A%2F%2Fdwp2.lightning.force.com](https://dwp2--prospend.vf.force.com/apex/CS_ContractPage?filters=&page=1&Preview=Yes&searchStr=&SearchType=Projects&sortStr=Alphabetical&uid=a1MdO000002h4wrUAA&sfdcIframeOrigin=https%3A%2F%2Fdwp2.lightning.force.com)

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Authority supports individuals to access appropriate services and interventions (collectively “referrals”), including local and national support offers delivered by public, voluntary, community, and private sector partners.

The Authority’s objective is to improve:

- Data standardisation across organisations
- Interoperability between systems
- Data quality (accuracy, completeness, timeliness); and
- Reusability of referral data across multiple channels and users.

The Authority is exploring a tool aligned to Open Referral UK (currently v3.x) to enable consistent publication, search, validation, and reuse of referral data.

II.3) Estimated date of publication of contract notice

1 April 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes