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Planning

Hospital Discharge and Hospital Prevention

Monmouthshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013288

Procurement identifier (OCID): ocids-h6vhtk-064660

Published 13 February 2026, 10:37am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

change to deadline and email address added

Scope

Description

We are recommissioning a hospital prevention and discharge service designed to help

individuals remain or resettle in their own homes after hospital admission. This is a preventative service that does not require CIW registration and will not provide formal care.

It aims to support people over the age of 50 living in Monmouthshire who lack suitable family or community support.

The service will operate five to seven days a week and provide short-term interventions to enable safe hospital discharge or prevent admission. It will work closely with social care teams, hospital discharge teams, and community healthcare professionals across Monmouthshire hospitals and other local hospitals, including Royal Gwent and The Grange. Referrals may also come from community healthcare teams managing individuals at risk of admission.

Support will focus on practical assistance and signposting. This includes helping individuals organize online shopping, access transport, and connect with community resources. Once immediate needs are met, the service will encourage social engagement and financial stability by facilitating benefit checks, linking to third-sector organisations, and arranging services such as Meals on Wheels. Successful provider must have strong knowledge of local resources and voluntary sector support.

Although primarily delivered face-to-face, the service will include follow-up phone calls and emails to monitor progress and make referrals where necessary.

Total value (estimated)

- £250,000 excluding VAT
- £290,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Engagement

Engagement deadline

20 February 2026

Engagement process description

We are now inviting written comments from the market on the proposed service which will support us in shaping the service specification and future direction of the service. This written market engagement will be followed by an online event with further information to follow. Your response should be no longer than 4 sides of A4 font Arial 12.

Questions

1. What sort of service do you believe would meet the needs of this client group?
2. Within the estimated contract value what do you see the service looking like? Do you see it as achievable?
3. Are you aware of any examples of best practice or innovations in this area, or similar areas that could be applied here?

Please return your response to the following email address:

SocialCare.Procurement@cardiff.gov.uk

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Monmouthshire County Council

- Public Procurement Organisation Number: PMQT-2889-YGXR

County Hall

Usk

NP15 1GA

United Kingdom

Email: Ana.foundly@cardiff.gov.uk

Website: <http://www.monmouthshire.gov.uk>

Region: UKL21 - Monmouthshire and Newport

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales