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Tender

CONTRACT FOR THE PROVISION OF PASSENGER TRANSPORT SERVICES

London Borough of Hounslow

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013279

Procurement identifier (OCID): ocds-h6vhtk-04eb76 ([view related notices](#))

Published 7 April 2025, 9:34am

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Scope

Reference

DN766219

Description

The Provision of Hired Passenger Transport and ad hoc transport services for vulnerable children and adults, young people and for other service areas or schemes that may wish to make use of passenger transport.

The services will be provided to meet the needs of:

Vulnerable children and young people with Special Educational Needs (SEN) who are assessed as requiring travel assistance to and from schools, colleges or other destinations.

Vulnerable adults who are assessed as requiring travel assistance to and from Day Centres and/or other establishments.

Families and service users, who may have specific medical or physical needs and require assisted travel.

The Council's staff or other authorised individuals and groups travelling in the course of their duties.

Non-SEN and social care service users to schools and other destinations.

Service users requiring secure transport to and from court and secure facilities and establishments.

Other passenger transport schemes the Council may wish to trial or introduce.

The Council's other transport requirements including, but not limited to, the delivery of goods to various locations.

The Council has a requirement for:

Driver and vehicle only

Driver and vehicle with the Council's passenger assistant

Driver, vehicle and passenger assistant provided by the Supplier

Driver and vehicle with a service user family member / carer/ nurse

Supply of ad-hoc drivers and passenger assistants to work on Council vehicles

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 25 July 2025 to 24 July 2029
- Possible extension to 22 April 2033
- 7 years, 8 months, 29 days

Description of possible extension:

The contract will be awarded for a period of 4 years with an option of a further 4 years extension, in 12-month periods, at the sole discretion of the Authority.

Main procurement category

Services

CPV classifications

- 60000000 - Transport services (excl. Waste transport)

Contract locations

- UKI - London

Lot constraints

Description of how multiple lots may be awarded:

LOT1 - up to 9 Seater vehicles, including wheelchair accessible

LOT2 - 9 Seater (with aisle) up to 17 Seater vehicles, including wheelchair accessible

LOT3 - all passenger carrying vehicles over 16 passenger seats e.g. 24 Seater and coaches

Lot 1. Lot 1 -Up to 9 seater vehicles

Description

Up to 9 seater vehicles, including wheelchair accessible

Lot value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - 9 seater (with aisle) up to 17 seater vehicles

Description

LOT2 - 9 seater (with aisle) up to 17 seater vehicles, including wheelchair accessible

Lot value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. 3 - all passenger carrying vehicles over 16 passenger seats

Description

LOT3 - all passenger carrying vehicles over 16 passenger seats eg. 24 seater and coaches

Lot value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

22 July 2033

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Prices are determine via a routes mini competition and award will be base on Most Advantageous Tender (MAT)

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Lot 1 -Up to 9 seater vehicles

Lot 2. Lot 2 - 9 seater (with aisle) up to 17 seater vehicles

Lot 3. 3 - all passenger carrying vehicles over 16 passenger seats

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

1 May 2025, 11:59pm

Tender submission deadline

8 May 2025, 2:00pm

Submission address and any special instructions

www.londontenders.org

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 July 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 April 2033

Award criteria

Name	Description	Type	Weighting
Quality	Award weighting: Quality 60% threshold to be awarded to the framework	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: procurement@hounslow.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government