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Contract

T954 - Periodic Contract Cleaning Framework

University of Essex

F03: Contract award notice

Notice identifier: 2023/S 000-013275

Procurement identifier (OCID): ocds-h6vhtk-039bc1

Published 10 May 2023, 11:37am

Section I: Contracting authority

I.1) Name and addresses

University of Essex

Wivenhoe Park

Colchester

CO4 3SQ

Contact

Aston Baker

Email

ab17001@essex.ac.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

www.essex.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T954 - Periodic Contract Cleaning Framework

Reference number

DN1451

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Essex wishes to establish a new framework agreement for periodic contract cleaning across three lots that will ensure that the University has access to a number of experienced, capable and good value cleaning contractors to meet the cleaning needs that arise at various points during the academic year. Details of individual lots are as follows;

Lot 1: Summer Period (July & September): Following end of tenancy move out of undergraduate students (July) and postgraduate students (September). Deep cleaning to bedrooms with and without ensuite bathrooms and scheduled “sparkle” cleaning to communal areas; consisting of shared bathrooms, communal kitchens, foyers, lobby’s, stairwells and corridors.

Lot 2: Summer Period (July – August): Regular service cleaning to residential areas during Event Essex conference period alongside our in-house cleaning team. Bidders may be

required to provide additional staff for the last week of September.

Lot 3: Termly office cleaning in academic and administrative areas three times per academic year (December, April & August). Please note the current academic year runs from September 2022 to August 2023, therefore call off order no.1 for lot 3 will be for August 2023 only. Bidders to note that there is a maximum period of 4 weeks to complete this work, there is no minimum period.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £450,000 / Highest offer: £550,000 taken into consideration

II.2) Description

II.2.1) Title

Lot 1: Summer Period (July & September): Following end of tenancy move out of undergraduate students (July) and postgraduate students (September). Deep cleaning to bedrooms with and without ensuite bathrooms and scheduled “sparkle” cleaning to communal areas; consisting of shared bathrooms, communal kitchens, foyers, lobby’s, stairwells and corridors.

Lot No

1

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Lot 1: Summer Period (July & September): Following end of tenancy move out of undergraduate students (July) and postgraduate students (September). Deep cleaning to bedrooms with and without ensuite bathrooms and scheduled “sparkle” cleaning to communal areas; consisting of shared bathrooms, communal kitchens, foyers, lobby’s, stairwells and corridors.

Each Summer, typically during July, the University will host a number of summer school and conference events on campus. Delegates attending the events will have the opportunity to use the available University accommodation. Student accommodation such as bedrooms and ensuite bathrooms are not serviced by our in-house cleaning teams during the period of student tenancy, generally Oct – July, the communal areas; shared bathrooms, communal kitchens, foyers, lobby’s, stairwells and corridors are serviced at least weekly during the student tenancy by our in-house cleaning team. The cleaning services described in lot 1 must take place during the changeover period from student use to delegate use which is ordinarily one week (7 days) using an agreed phased approach for delivery. The cleaning process is then repeated again following post graduate move-out in September. Typical requirements are shown in lot 1 cleaning schedule documents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Summer Period (July – August): Regular service cleaning to residential areas during Event Essex conference period alongside our in-house cleaning team. Bidders may be required to provide additional staff for the last week of September.

Lot No

2

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Lot 2: Summer Period (July – August): Regular service cleaning to residential areas during Event Essex conference period alongside our in-house cleaning team.

Over the summer period, generally July and August, residential areas are used by Event Essex conference guests who are attending events on campus. There is a requirement to provide general cleaning and servicing to these areas alongside our in-house cleaning team. Bidders are expected to provide a team of cleaning staff in order to fulfil these requirements. This team will be supervised by our in-house cleaning team and typical requirements are

shown in lot 2 cleaning schedule documents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Termly office cleaning in academic and administrative areas three times per academic year (December, April & August). Please note the current academic year runs from September 2022 to August 2023, therefore call off order no.1 for lot 3 will be for August 2023 only. Bidders to note that there is a maximum period of 4 weeks to complete this work, there is no minimum period.

Lot No

3

II.2.2) Additional CPV code(s)

- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Lot 3: Termly office cleaning in academic and administrative areas three times per academic year (December, April & August). Please note the current academic year runs from September 2022 to August 2023, therefore call off order no.1 for lot 3 will be for August 2023 only. Bidders to note that there is a maximum period of 4 weeks to complete this work, there is no minimum period.

There is a requirement for termly office cleaning across the academic and administrative estate, totalling approx. 1200 offices of various sizes. These offices will require cleaning as detailed in lot 3 cleaning schedule documents. During termly vacation periods, namely December, April and August. The University of Essex requires the office areas to be cleaned outside of normal working hours (currently Monday to Friday / 9am to 5pm) when there are less occupants in these areas. The preference would be either 5.30am to 8.30am and/or 5pm to 8pm. (Cleaning outside of these times, including within office hours, will be considered in exceptional circumstances).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-002729](#)

Section V. Award of contract

Contract No

T954

Lot No

1

Title

T954 - Periodic Contract Cleaning Framework - Lot 1: Summer Period (July & September): Following end of tenancy move out of undergraduate students (July) and postgraduate students (September). Deep cleaning to bedrooms with and without ensuite bathrooms and scheduled “sparkle” cleaning to communal areas; consisting of shared bathrooms, communal kitchens, foyers, lobby’s, stairwells and corridors.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crystal Facilities Management Ltd

Lyra Court

North Acton

W3 6BJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £512,000

Lowest offer: £110,000 / Highest offer: £450,000 taken into consideration

Section V. Award of contract

Contract No

T954

Lot No

2

Title

T954 - Periodic Contract Cleaning Framework - Lot 2: Summer Period (July – August): Regular service cleaning to residential areas during Event Essex conference period alongside our in-house cleaning team. Bidders may be required to provide additional staff for the last week of September.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crystal Facilities Management Ltd

Lyra Court

North Acton

W3 6BJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £30,000 / Highest offer: £150,000 taken into consideration

Section V. Award of contract

Contract No

T954

Lot No

3

Title

T954 - Periodic Contract Cleaning Framework - Lot 3: Termly office cleaning in academic and administrative areas three times per academic year (December, April & August). Please note the current academic year runs from September 2022 to August 2023, therefore call off order no.1 for lot 3 will be for August 2023 only.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ever Brite Cleaning Services

Merlin Centre

Aylesbury

HP19 8DP

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £6,000 / Highest offer: £30,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom