This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/013264-2021">https://www.find-tender.service.gov.uk/Notice/013264-2021</a>

**Future opportunity** 

# **IT Capabilities Framework Agreement**

Post Office Ltd

F01: Prior information notice

Prior information only

Notice reference: 2021/S 000-013264

Published: 11 June 2021, 7:26pm

# **Section I: Contracting authority**

# I.1) Name and addresses

Post Office Ltd

20 Finsbury Street

London

EC2Y 9AQ

#### Contact

Anna Begum

#### **Email**

anna.begum@postoffice.co.uk

## **Country**

**United Kingdom** 

#### **NUTS** code

UKI - London

#### National registration number

2154540

#### Internet address(es)

Main address

www.postoffice.co.uk

Buyer's address

https://postoffice.wax-live.com/S2C/

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://postoffice.wax-live.com/S2C/

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Other activity

**Postal Services** 

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

IT Capabilities Framework Agreement

## II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

## II.1.4) Short description

This is a prior information notice only.

The Post Office Limited (POL) intends to conduct a virtual Pre-Market Tender Engagement event week commencing 21st June 2021 and wishes to invite ICT suppliers to this event. Post Office Limited will outline the upcoming ICT procurement opportunities within the IT Capability Framework. The indicative timelines, scope of services, requirements and proposed commercial structure will be shared at the Pre-Market Engagement..

For Suppliers who wish to participate and attend the Pre-Market Tender Engagement should ensure they are registered in advance which can be done, at no cost, using the following link:

https://postoffice.wax-live.com/S2C/.

# II.1.5) Estimated total value

Value excluding VAT: £50,000,000

## II.1.6) Information about lots

This contract is divided into lots: Yes

# II.2) Description

#### II.2.1) Title

Strategy, Design and Innovation

Lot No

1

#### II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

## II.2.3) Place of performance

**NUTS** codes

• UKI - London

## II.2.4) Description of the procurement

Strategy, Design and Innovation.

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Design, Innovation, Architecture, Strategy, advice and audit.

# II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

# II.2) Description

# II.2.1) Title

Change and Transition Management

Lot No

2

# II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

## II.2.3) Place of performance

**NUTS** codes

• UKI - London

## II.2.4) Description of the procurement

Change and Transition Management

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Change and Transition Management to support Testing, Release Management, Change Management, Deployment, Planning and Project Management.

## II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

# II.2) Description

#### II.2.1) Title

Service Integration and Vendor Management

Lot No

3

## II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

# II.2.3) Place of performance

**NUTS** codes

• UKI - London

#### II.2.4) Description of the procurement

Service Integration and Vendor Management

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Service Integration and Vendor Management to support the End to End SIAM assistance and services.

#### II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

# II.2) Description

## II.2.1) Title

Security

Lot No

4

## II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

# II.2.3) Place of performance

**NUTS** codes

• UKI - London

# II.2.4) Description of the procurement

**Security Services** 

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Security Services to support any penetration testing and other accredited services.

# II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

## II.2) Description

#### II.2.1) Title

**Network Operations** 

Lot No

5

## II.2.2) Additional CPV code(s)

• 72212214 - Network operating system software development services

## II.2.3) Place of performance

**NUTS** codes

• UKI - London

# II.2.4) Description of the procurement

**Network Operations** 

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Network Operations to support Business Continuity, Network Security, Network Support.

# II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

# II.2) Description

## II.2.1) Title

**Service Operations** 

Lot No

6

## II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

## II.2.3) Place of performance

**NUTS** codes

• UKI - London

## II.2.4) Description of the procurement

**Service Operations** 

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Service Operations to support: Infrastructure Management and Support, Service Desk, Support Functions, events and access management, Asset Management, Business Continuity and Disaster Recovery.

## II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

# II.2) Description

## II.2.1) Title

**Data Services** 

Lot No

7

# II.2.2) Additional CPV code(s)

72300000 - Data services

#### II.2.3) Place of performance

**NUTS** codes

• UKI - London

#### II.2.4) Description of the procurement

**Data Services** 

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Data Services to support the Alignment with National Data Strategy, Data Security, Data Efficiency and Quality.

## II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

## II.2) Description

## **II.2.1) Title**

**Application Support & Management** 

Lot No

8

# II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

# II.2.3) Place of performance

**NUTS** codes

• UKI - London

# II.2.4) Description of the procurement

#### **Application Support & Management**

The successful providers will provide qualified IT skills, knowledge and consultancy services as required by Post Office Limited for the provision of Application Support & Management and Open Architecture and Open API?s, Patch and Release Management, Business Continuity, Support Functions.

## II.2.14) Additional information

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each (2+1+1). Renewals are optional and at Post Office Limited?s sole discretion.

# II.3) Estimated date of publication of contract notice

12 July 2021

## Section IV. Procedure

# **IV.1) Description**

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# **Section VI. Complementary information**

# VI.3) Additional information

Additional guidance for potential suppliers:

The authority, Post Office Limited (POL), intends to advertise a contract opportunity for the provision of an IT Capabilities Framework Agreement. Post Office Limited is seeking to put in place a Framework Agreement for IT skills, knowledge and consultancy. The proposed Framework will consist of 8 Lots, broadly following a typical service lifecycle, these Lots are:

- 1. Strategy, Design and Innovation
- 2. Change and Transition Management

- 3. Service Integration and Vendor Management
- 4. Security
- 5. Network Operations
- 6. Service Operations
- 7. Data Services
- 8. Application Support and Management

The duration of the Framework Agreement shall be for a maximum of 48 months with the initial term of 2 years with two separate renewals of 1 year each. Renewals are optional and at Post Office Limited's sole discretion.

The future opportunity will be conducted as a ?Restricted Procedure? and advertised as eight separate lots, however potential suppliers will be able to bid for all Lots.

This prior information notice (PIN) is to alert potential suppliers to the Pre-Market Tender Engagement and to the future opportunity.

It is anticipated that the contract notice along with the ITT will be published in July 2021, in response to which potential suppliers can express interest and participate to tender.

This PIN does not constitute a call for competition to procure any services, supplies or works mentioned in this PIN and Post Office Limited will not accept any proposals offered in response to this PIN.

Post Office Limited intends to advertise the contract opportunity in July 2021, at this point potential suppliers will be able to access the procurement documents.

Post Office Limited will use their e-sourcing system for this competition, on which the procurement documents will be available, once the opportunity is advertised. Suppliers should ensure they are registered in advance which can be done using the following link: <a href="https://postoffice.wax-live.com/S2C/">https://postoffice.wax-live.com/S2C/</a>