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Tender

Family Voice and Lived Experience Service

DEPARTMENT FOR LEVELLING UP, HOUSING AND COMMUNITIES

F02: Contract notice

Notice identifier: 2023/S 000-013263

Procurement identifier (OCID): ocds-h6vhtk-038c80

Published 10 May 2023, 10:56am

Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT FOR LEVELLING UP, HOUSING AND COMMUNITIES

2 Marsham Street

LONDON

SW1P4DF

Email

commercialtenders@levellingup.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-levelling-up-housing-and-communities>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://mhclg.force.com/login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://mhclg.force.com/login>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Family Voice and Lived Experience Service

Reference number

CPD4124064

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The Department for Levelling Up, Housing and Communities (DLUHC), Department for Education (DfE), Department for Work and Pensions (DWP), and Department for Health and Social Care (DHSC), are seeking a provider to work with local authorities, other local organisations and families within their communities to collect the voice and experience ('Family Voice') of service users within the Early Help System. DLUHC will be the Contracting Authority.

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II.1.5) Estimated total value

Value excluding VAT: £376,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Department for Levelling Up, Housing and Communities (DLUHC), Department for Education (DfE), Department for Work and Pensions (DWP), and Department for Health and Social Care (DHSC), are seeking a provider to work with local authorities, other local organisations and families within their communities to collect the voice and experience ('Family Voice') of service users within the Early Help System. DLUHC will be the Contracting Authority.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £376,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

21

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-035016](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

9 June 2023

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Department for Levelling Up, Housing and Communities

London

SW1P 4DF

Country

United Kingdom