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Planning

## **W44511 RFI [Pre Proc] (CFA) Intelligent Email & Data Security Service**

NHS Business Services Authority

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-013260

Procurement identifier (OCID): ocds-h6vhtk-04fdbf

Published 7 April 2025, 8:22am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Angela McQueen

#### **Email**

[angela.mcqueen@nhsbsa.nhs.uk](mailto:angela.mcqueen@nhsbsa.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

W44511 RFI [Pre Proc] (CFA) Intelligent Email & Data Security Service

Reference number

W44511

### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Request for information to identify intelligent email security services which includes the provision of secure transfer of email and data encryption.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48730000 - Security software package
- 48000000 - Software package and information systems
- 48517000 - IT software package
- 48218000 - License management software package
- 48732000 - Data security software package

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

The NHS Counter Fraud Authority (NHSCFA) is a health authority charged with identifying, investigating and preventing fraud and other economic crime within the NHS and the wider health group. As a health authority focused entirely on counter fraud work, the NHSCFA is independent from other NHS bodies and directly accountable to the Department of Health and Social Care (DHSC).

According to our latest estimate, the NHS is vulnerable to £1.264 billion worth of fraud each year (source NHSCFA Strategic Intelligence Assessment 2023). The mission of the

organisation is to lead the fight against fraud affecting the NHS and wider health service, and protect vital resources intended for patient care.

As an intelligence-led organisation, the NHSCFA will use information from a wide range of sources to build a better understanding of the fraud risks faced by the NHS and develop creative, innovative and proportionate solutions to tackle fraud.

The NHSCFA use complex algorithms and data mining tools as a means to identify both normal behaviour and outliers in NHS data, within which fraudulent behaviour can be found. The resulting analyses are used to support ongoing investigations as well as inform the intelligence picture and guide fraud prevention steps.

One of the products used by the NHSCFA is egress technology, which allows for the secure transfer of email and data. The incumbent supplier is currently Egress Software Technology Ltd.

The NHSCFA is looking to run an RFI to understand what similar services and products available and possible procurement routes within market are (e.g. frameworks). This is to prepare the NHSCFA for an upcoming procurement mid-2025.

#### **II.2.14) Additional information**

How to Participate

- Submissions must be via Atamis (<https://atamis-1928.my.site.com/s/Welcome>). Any questions can be submitted via the 'Message Centre'.
- Provide a response to each of the questions detailed in Appendix 1 (Questions).
- This should be in the format of concise written responses and any other information that you feel may be useful to us.
- We do not intend this RFI exercise to be too onerous to respond to. Hence, the amount of information you wish to provide is left to your discretion.
- We may seek further clarification on your RFI response which will be communicated via the Atamis 'Message Centre'.
- The output from this RFI will be used to inform our future sourcing strategy.
- The deadline for responses is Sunday 13th April 2025 at 11pm.

#### **II.3) Estimated date of publication of contract notice**

3 April 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes