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Contract

## **Connexus Responsive Repairs Tender**

Connexus Homes Limited

F03: Contract award notice

Notice identifier: 2024/S 000-013257

Procurement identifier (OCID): ocds-h6vhtk-04214b

Published 24 April 2024, 10:31am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Connexus Homes Limited

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

#### **Email**

[jayne.bissell@connexus-group.co.uk](mailto:jayne.bissell@connexus-group.co.uk)

#### **Telephone**

+44 3332313233

#### **Country**

United Kingdom

#### **NUTS code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<http://www.connexus-group.co.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA7601](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA7601)

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Connexus Responsive Repairs Tender

#### **II.1.2) Main CPV code**

- 45300000 - Building installation work

#### **II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

The aim of this tender is to appoint contractors to deliver a responsive repairs service for Connexus.

Connexus has a Direct Labour Organisation (DLO) which undertakes the majority of responsive and void (i.e. empty home) repairs. The organisation is looking to procure a contract for a range of subcontractors to supplement the work of the DLO.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £6,800,000

### **II.2) Description**

#### **II.2.1) Title**

General Building, Fencing and Groundworks across Shropshire

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 45233222 - Paving and asphaltting works
- 45233291 - Installation of bollards
- 45233253 - Surface work for footpaths
- 45340000 - Fencing, railing and safety equipment installation work
- 45341000 - Erection of railings
- 45342000 - Erection of fencing
- 45400000 - Building completion work
- 45410000 - Plastering work
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45431000 - Tiling work
- 45432112 - Laying of paving
- 45440000 - Painting and glazing work
- 45441000 - Glazing work
- 45442100 - Painting work
- 45442180 - Repainting work
- 45442190 - Paint-stripping work
- 45450000 - Other building completion work
- 45262500 - Masonry and bricklaying work
- 44912400 - Kerbstones
- 45300000 - Building installation work
- 45421000 - Joinery work
- 45330000 - Plumbing and sanitary works
- 45442110 - Painting work of buildings
- 45421100 - Installation of doors and windows and related components

### **II.2.3) Place of performance**

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire

#### **II.2.4) Description of the procurement**

General repairs works to tenanted and vacant properties across Shropshire, including plastering, joinery, plumbing, damp and condensation works, roofing repairs, painting and decorating, doors and windows, clearance of vacant dwellings and other general building repairs.

Additionally this lot includes works to external areas around homes and housing estates across Shropshire, including fencing, paths, steps, handrails and hardstanding.

#### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

This Lot will also include some specialist areas such as fire alarm works, communal door entry systems and TV/media repairs. The winning bidder must make sure they have resources available for these specialist areas (sub-contractors are permitted) and provide an emergency OOH response.

### **II.2) Description**

#### **II.2.1) Title**

Drainage Works- Shropshire

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 45232452 - Drainage works
- 45232451 - Drainage and surface works
- 90491000 - Sewer survey services

### **II.2.3) Place of performance**

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire

### **II.2.4) Description of the procurement**

Drainage Works to include repairs and drain clearance with an emergency out of hours response.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Roofing works- Shropshire

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 45260000 - Roof works and other special trade construction works
- 45261900 - Roof repair and maintenance work
- 45261910 - Roof repair
- 45261920 - Roof maintenance work

### **II.2.3) Place of performance**

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire

### **II.2.4) Description of the procurement**

Roofing Works-mainly small to medium repairs but will include facias, soffits and barges as required.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Scaffolding- Shropshire

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 44212310 - Scaffolding
- 45262120 - Scaffolding erection work
- 45262110 - Scaffolding dismantling work
- 45262100 - Scaffolding work

### **II.2.3) Place of performance**

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire

### **II.2.4) Description of the procurement**

Scaffolding erection and dismantling.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The winning bidder must allow in their pricing for 7-day re-inspection of scaffold if required. Evidence must also be provided in the form of a photograph of the scaffold tags following inspection.

## **II.2) Description**

### **II.2.1) Title**

Specialist cleaning and clearance services Shropshire

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90900000 - Cleaning and sanitation services
- 90911100 - Accommodation cleaning services
- 90920000 - Facility related sanitation services
- 90921000 - Disinfecting and exterminating services
- 90922000 - Pest-control services
- 90923000 - Rat-disinfestation services
- 90924000 - Fumigation services

### **II.2.3) Place of performance**

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire.

#### **II.2.4) Description of the procurement**

Pest control, cleaning and clearance, with an emergency Out of Hours response.

#### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

General Building, Fencing and Groundworks across Herefordshire

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 45300000 - Building installation work
- 45410000 - Plastering work
- 45420000 - Joinery and carpentry installation work
- 45421000 - Joinery work

- 45421100 - Installation of doors and windows and related components
- 45400000 - Building completion work
- 45430000 - Floor and wall covering work
- 45431000 - Tiling work
- 45432112 - Laying of paving
- 45440000 - Painting and glazing work
- 45441000 - Glazing work
- 45442110 - Painting work of buildings
- 45442180 - Repainting work
- 45442190 - Paint-stripping work
- 45450000 - Other building completion work
- 45340000 - Fencing, railing and safety equipment installation work
- 45341000 - Erection of railings
- 45342000 - Erection of fencing
- 45233222 - Paving and asphaltting works
- 45233253 - Surface work for footpaths
- 45233291 - Installation of bollards
- 44912400 - Kerbstones
- 45330000 - Plumbing and sanitary works
- 45262500 - Masonry and bricklaying work
- 45442100 - Painting work

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

Main site or place of performance

Across Herefordshire.

## **II.2.4) Description of the procurement**

General repairs works to tenanted and vacant properties across Herefordshire, including plastering, joinery, plumbing, damp and condensation works, roofing repairs, painting and decorating, doors and windows, clearance of vacant dwellings and other general building repairs.

Additionally this lot includes works to external areas around homes and housing estates across Herefordshire, including fencing, paths, steps, handrails and hardstanding.

## **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

This Lot will also include some specialist areas such as fire alarm works, communal door entry systems and TV/media repairs. The winning bidder must make sure they have resources available for these specialist areas (sub-contractors are permitted) and provide an emergency OOH response.

## **II.2) Description**

### **II.2.1) Title**

Drainage Works- Herefordshire

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 45232452 - Drainage works
- 45232451 - Drainage and surface works
- 90491000 - Sewer survey services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

Main site or place of performance

Across Herefordshire

### **II.2.4) Description of the procurement**

Drainage Works to include repairs and drain clearance with an emergency out of hours response.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Roofing Works- Herefordshire

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 45260000 - Roof works and other special trade construction works
- 45261900 - Roof repair and maintenance work
- 45261910 - Roof repair
- 45261920 - Roof maintenance work

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

Main site or place of performance

Across Herefordshire.

### **II.2.4) Description of the procurement**

Roofing Works- mainly small to medium repairs but will include fascias, soffits and barges as required.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Scaffolding- Herefordshire

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 44212310 - Scaffolding
- 45262100 - Scaffolding work
- 45262110 - Scaffolding dismantling work
- 45262120 - Scaffolding erection work

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

Main site or place of performance

Across Herefordshire.

### **II.2.4) Description of the procurement**

Scaffolding erection and dismantling.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The winning bidder must allow in their pricing for 7-day re-inspection of scaffold if required. Evidence must also be provided in the form of a photograph of the scaffold tags following inspection.

## **II.2) Description**

### **II.2.1) Title**

Specialist cleaning and clearance services across Herefordshire

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 90690000 - Graffiti removal services
- 90911100 - Accommodation cleaning services
- 90920000 - Facility related sanitation services
- 90921000 - Disinfecting and exterminating services
- 90922000 - Pest-control services
- 90923000 - Rat-disinfestation services
- 90924000 - Fumigation services
- 90900000 - Cleaning and sanitation services
- 90700000 - Environmental services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

Main site or place of performance

Across Herefordshire.

#### **II.2.4) Description of the procurement**

Pest control, cleaning and clearance, with an emergency Out of Hours response.

#### **II.2.5) Award criteria**

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Interview / Weighting: 15

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035600](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

General Building, Fencing and Groundworks across Shropshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Evans Construction & Civil Engineering Limited

Glovers Meadow Industrial Estate, Maesbury Road

Oswestry

SY10 8NH

Telephone

+44 7764228004

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,120,000

Total value of the contract/lot: £2,120,000

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Drainage Works- Shropshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Metro Rod Ltd

Ashwood Court, Springwood Way, Tytherington Business Park

Macclesfield

SK10 2XF

Telephone

+44 1625507948

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £320,000

Total value of the contract/lot: £320,000

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Roofing works- Shropshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Salopian Maintenance Limited

Unit 47a, Atcham Business Park

Shrewsbury

SY4 4UG

Telephone

+44 1743761519

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Scaffolding- Shropshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

HP Scaffolding Ltd

19 Church Street

Ross-on-Wye

HR95HN

Telephone

+44 7841987247

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Specialist cleaning and clearance services Shropshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hereford Property Services

2 dinedor avenue

Hereford

HR2 6DW

Telephone

+44 7593164212

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £140,000

Total value of the contract/lot: £140,000

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## **Section V. Award of contract**

### **Lot No**

6

### **Title**

General Building, Fencing and Groundworks across Herefordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

GB Home Adaptations LTD

Unit 21 Beech Business Park

Herefordshire

HR49QJ

Telephone

+44 7464928924

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,344,000

Total value of the contract/lot: £2,344,000

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## **Section V. Award of contract**

### **Lot No**

9

### **Title**

Scaffolding- Herefordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HP Scaffolding Ltd

19 Church Street

Ross-on-Wye

HR95HN

Telephone

+44 7841987247

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

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## **Section V. Award of contract**

### **Lot No**

10

### **Title**

Specialist cleaning and clearance services across Herefordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Hereford Property Services

2 dinedor avenue

Hereford

HR2 6DW

Telephone

+44 7593164212

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £140,000

Total value of the contract/lot: £140,000

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## **Section V. Award of contract**

### **Lot No**

7

### **Title**

Drainage Works- Herefordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Metro Rod Ltd

Ashwood Court, Springwood Way, Tytherington Business Park

Macclesfield

SK10 2XF

Telephone

+44 1625507948

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £320,000

Total value of the contract/lot: £320,000

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## **Section V. Award of contract**

### **Lot No**

8

### **Title**

Roofing Works- Herefordshire

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:231820)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum ten calendar day standstill period at the point of information on the award of the Contract(s) to be awarded at conclusion of the procurement exercise begun by publication of the contract notice is communicated to tenderers. The Public Contracts Regulations 2015 provides for aggrieved parties who have been harmed or at risk of harm by breach of those regulations to take action in the High Court (England, Wales and Northern Ireland). Generally, any such action must be brought within thirty days from the date the aggrieved party knew or ought to have known about the alleged breach. Where the contract(s) have not been entered into the court may order the setting aside of the award decision or order the contracting authority to amend any document and may award damages. If the contract(s) have been entered into the court may only award damages or where the award procedures have not been followed correctly may in certain circumstances declare the contract to be 'ineffective'.

### **VI.4.4) Service from which information about the review procedure may be obtained**

The Cabinet Office

Correspondence Team, Cabinet Office, Whitehall

London

SW1A 2AS

Telephone

+44 2072761234

Country

United Kingdom