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Tender

# Computer Aided Facility Management Software (CAFM) System Service Provision.

Birmingham City University

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-013248

Procurement identifier (OCID): ocds-h6vhtk-04fd3c

Published 4 April 2025, 7:05pm

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## Scope

## Description

Birmingham City University (BCU) has used Computer Aided Facilities Management Software (CAFM) for the last five years within its Estate.

BCU currently has approximately 50,000 live assets it needs to manage and maintain.

To assist in managing an ever growing and changing property estate, BCU is now looking to renew its Computerised Aided Facilities Management System (CAFM) service provision, to enable facility managers to effectively manage their buildings in one centralized system.

Future CAFM system service provisions should allow for facilities managers to plan, execute, and monitor all activities involved in areas including, but not limited to, the following:

Space and workplace management

Asset management

Reactive and planned preventative maintenance

Operational facility services

Room reservations

Help Desk solutions

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https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=939518723

## **Total value (estimated)**

• £3,800,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 August 2025 to 1 August 2028
- Possible extension to 1 August 2030
- 5 years, 1 day

Description of possible extension:

2 x 1 year optional extensions are available

#### Main procurement category

Services

#### **CPV** classifications

- 72510000 Computer-related management services
- 72514000 Computer facilities management services
- 72514100 Facilities management services involving computer operation
- 72514200 Facilities management services for computer systems development
- 72514300 Facilities management services for computer systems maintenance

#### **Contract locations**

• UKG31 - Birmingham

## **Participation**

#### Legal and financial capacity conditions of participation

Potential Bidders should have a Creditsafe Credit Reference Agency score of 50% plus or be able to demonstrate financial stability by other means if offered award of contract or provide a financial guarantor.

Potential Bidders should also be able to demonstrate if offered award of contract the following insurance levels:

Public Liability Insurance £5M for each and every incident

Professional Indemnity Insurance £5M for each and every incident

Employer's Liability Insurance Minimum statutory limit (£5M) as laid down by legislation

Product Liability Insurance £5m per incident

Assessed Via completion of a Procurement Specific Questionnaire (PSQ) document.

Bidders, and those connected persons and sub contractors involved in delivery of the contract should not be excluded suppliers for mandatory exclusions on the debarment list within the UK.

#### Technical ability conditions of participation

Potential Bidders should have the commensurate experience of similar sized CAFM service provision delivery; and CAFM implementations within the available timescale in order to fulfil the service provision over the lifetime of the contract and ensure continuity of CAFM service provision post 1st October 2025.

Or be able to demonstrate similar capabilities and competence.

Assessment will be via completion of a Procurement Specific Questionnaire (PSQ) document (Previous Contract examples) or statement of 500 word statement relating to work/other related experience or competencies.

Bidders are required to have one of the following Cyber qualifications:

Cyber Essentials Certified

Cyber Essentials Plus Certified

ISO27001 accreditation

## Particular suitability

Small and medium-sized enterprises (SME)

#### **Submission**

## **Enquiry deadline**

23 April 2025, 1:00pm

#### Tender submission deadline

2 May 2025, 6:00pm

## Submission address and any special instructions

https://www.delta-esourcing.com/respond/3U7367F377

## Tenders may be submitted electronically

Yes

#### Languages that may be used for submission

English

## **Award decision date (estimated)**

3 June 2025

# **Award criteria**

Name	Description	Туре	Weighting
Quality Questionnaire (added value of service)	Long criteria description	Quality	32.5%

Name	Description	Туре	Weighting
System Specific Requirements Questionnaire	Long criteria description	Quality	32%
Overall System Cost	Long criteria description	Price	30%
Rate Card for Key Staffing	Long criteria description	Price	5.5%

#### Other information

#### **Payment terms**

30 days following production of invoice

#### Description of risks to contract performance

Potential Bidders should have the commensurate experience of similar sized CAFM service provision delivery; and CAFM implementations within the available timescale in order to fulfil the service provision over the lifetime of the contract and ensure continuity of CAFM service provision post 1st October 2025.

Business Critical requirements of the system post 1st October 2025 suppliers need to attain are contained in Appendix 1 contained within Annex 1 of the ITT document.

## Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

#### Conflicts assessment prepared/revised

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#### **Procedure**

## **Procedure type**

Open procedure

#### **Documents**

#### **Associated tender documents**

https://www.delta-esourcing.com/delta/login.html

Access Code: 3U7367F377 gives access to Tender Documents

https://www.find-tender.service.gov.uk/Notice/Attachment/A-939520193

ITT documents

https://www.find-tender.service.gov.uk/Notice/Attachment/A-939521051

**ITT & Appedices** 

#### https://www.find-tender.service.gov.uk/Notice/Attachment/A-939521078

**ITT & Appendices** 

# **Contracting authority**

#### **Birmingham City University**

• Public Procurement Organisation Number: PMDM-3781-JGCD

Joseph Priestley Building, Cardigan Street

Birmingham

B47BD

**United Kingdom** 

Contact name: Mlke Owers

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Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government