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Tender

## **Implementation and Management of NGN Network & Voice Services (SD-WAN, WAN, LAN, WLAN, UC & CC)**

NORTHERN GAS NETWORKS LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013230

Procurement identifier (OCID): ocids-h6vhtk-065373

Published 13 February 2026, 9:24am

### **Scope**

#### **Description**

The existing network and voice service management contracts are approaching renewal with our current service provider. In this tender process, NGN is interested in exploring implementing a new network and voice solution. This will also include providing NGN with a comprehensive service for the management of the implemented network and voice services.

The successful supplier will be responsible for the comprehensive solution implementation and management of NGN's network and voice services. The scope includes, but is not limited to:

- Wide Area Network (WAN)

- Software-Defined Wide Area Network (SD-WAN)
- Next Generation Firewalls (NGFW)
- Local Area Network (LAN & WLAN)
- Cloud Services
- Voice Unified Comms (UC)
- Voice Contact Centre (CC)

### **Total value (estimated)**

- £4,200,000 excluding VAT
- £5,040,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 30 June 2027 to 29 June 2030
- Possible extension to 29 June 2035
- 8 years

Description of possible extension:

5 x 1 extension provisions

### **Main procurement category**

Services

## CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
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## Submission

### Submission type

Requests to participate

### Deadline for requests to participate

18 March 2026, 11:59pm

### Submission address and any special instructions

The aim of this Tender Notice is to:

- \* Ensure we provide bidders with adequate information to determine if they wish to proceed with this tender event.
- \* Provide NGN with a more detailed understanding of the interest within the market.

The Tender Notice process is the first stage of multistage procurement process. All interested suppliers must follow the below steps in order to proceed with the conditions of participation and PQQ stages of this procurement event:

Sign up or Sign in to NGNs Tendering Portal - Market Dojo. Follow this link to do so:

<https://secure.marketdojo.com/signup>

When you have logged in to your dashboard, you'll need to click the 'Show all or enter invite code' button under the Event Invitations section.

You'll need to enter this code: 0FBCACB238

It will then notify NGN to approve you onto the tender event. Once approved you will be given access to the event, where you'll be taken to the Conditions of Participation stage, this stage is a pass/fail and will be locked until after the PQQ submission deadline. Any supplier who fails this stage will automatically be withdrawn from the process and will not gain access to the PQQ.

All suppliers who pass this stage will be automatically taken to the PQQ where they will be given a deadline and detail to complete.

Once the PQQ has been evaluated by NGNs internal evaluation team all those who meet the criteria will be sent to the RFP stage where NGN will assess against award criteria.

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

22 June 2026

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### **Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Non Commercial	Quality	60%
Commercial	Cost	35%
Contractual	Quality	5%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

### Special regime

Utilities

### Competitive flexible procedure description

This procurement will follow the following process:

- Tender notice issued (this notice) for 25 days
- Interested suppliers to contact NGN and be invited to Conditions of Participation via

Market Dojo (Pass/Fail)

- Suppliers who Pass the Conditions of Participation will be invited to PQQ
- PQQ responses evaluated

Suppliers who score over 60% will be invited to tender (RFP)

- RFP live for 25 days
- RFP responses evaluated based on 60% non-commercial, 40% commercial criteria
- Best and Final Offer requested
- Interviews carried out
- Final evaluations completed
- Suppliers notified of the outcome

Full details are made available in the tender scope.

If supplementary stages are required throughout the process, or stages noted in the strategy defined above are no longer required,

it is at NGN's discretion to include or remove stages.

It is at the discretion of NGN to change the weightings/criteria or add additional sub criteria/weightings to the PQQ or RFP if there is a need to do so before the submission deadline of the relevant stage.

Any changes to the evaluation criteria will be communicated to all Bidders.

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## **Contracting authority**

### **NORTHERN GAS NETWORKS LIMITED**

- Companies House: 05167070
- Public Procurement Organisation Number: PRNB-9357-PVLR

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Colton Leeds

LS15 8TU

United Kingdom

Email: [procurement@northerngas.co.uk](mailto:procurement@northerngas.co.uk)

Region: UKE42 - Leeds

Organisation type: Private utility