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Contract

For the Provision of an Adult Carers Support Service

Derby City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013210

Procurement identifier (OCID): ocds-h6vhtk-054870 ([view related notices](#))

Published 13 February 2026, 8:21am

Scope

Description

The service is required to provide support to adult carers of people aged 18 and over in Derby. The service will meet our statutory obligation to deliver information and advice to carers, is a key component of, with adult social care, the carers support process and includes a proactive support offer to reduce, delay and prevent the need for formal support for them and their cared-for in the future. The key aims and objectives of the carers support process are to:

- Identify (and support self-identification of) carers to enable and encourage them to access support at the earliest opportunity.
- Build carer resilience to support them to remain and be effective in their caring role for as long as possible.
- Support carers to maintain their physical, mental and emotional health and wellbeing.
- Take a strengths-based approach to carers support recognising what is important to the carer and the assets they have available to support them.
- Understand what support the carer has and needs, and empower carers to access this,

whilst ensuring it remains affordable, appropriate and proportionate.

- Demonstrate that carers are recognised and valued for what they do, and that they feel heard. Support carers to consider and plan for what may happen in both the foreseeable, longer term and sudden, shorter-term changes in circumstances.
 - Provide support to carers to self-serve at different points in their caring journey including when caring begins, becomes more intense and changes or comes to an end.
 - Improve carer inclusion and connectivity in carer, local and wider communities.
 - Develop relationships with and improve carer access to key partner and community organisations.
 - Fulfil the Council's obligations under the Care Act to provide information, advice and assessments to carers.
 - Apply effective and efficient allocation of funds and resources to minimise cost for the best outcomes.
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Contract 1

Supplier

- DERBYSHIRE CARERS ASSOCIATION

Contract value

- £1,327,024 excluding VAT
- £1,592,428.80 including VAT

Above the relevant threshold

Date signed

12 February 2026

Contract dates

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 * 12 months

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

2 * 12 months

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKF11 - Derby

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

DERBYSHIRE CARERS ASSOCIATION

- Companies House: 03250078

- Public Procurement Organisation Number: PHBX-6186-YTBJ

3 Park Road

Ripley

DE5 3EF

United Kingdom

Email: info@derbyshirecarers.co.uk

Website: <http://www.derbyshirecarers.co.uk>

Region: UKF13 - South and West Derbyshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Derby City Council

- Public Procurement Organisation Number: PQVM-1383-ZBXP

The Council House - Corporation Street

Derby

DE1 2FS

United Kingdom

Email: procurement@derby.gov.uk

Website: <https://www.derby.gov.uk/>

Region: UKF11 - Derby

Organisation type: Public authority - sub-central government