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Tender

Procurement for the provision of a Community Equipment Service (CES) and Technology Enabled Care and Support (TECS)

Devon County Council

F02: Contract notice

Notice identifier: 2024/S 000-013210

Procurement identifier (OCID): ocds-h6vhtk-0454a0

Published 23 April 2024, 5:18pm

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Mike Pingstone

Email

scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

<https://www.devon.gov.uk>

Buyer's address

<https://www.devon.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement for the provision of a Community Equipment Service (CES) and Technology Enabled Care and Support (TECS)

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Devon County Council is seeking to commission an integrated service commissioned on behalf of itself and NHS Devon Integrated Care Board to provide community equipment for Adults and Children in Devon. The Services should provide a one-stop shop for the direct provision, delivery, installation, support, maintenance, collection and recycling of Community Equipment items, including Technology Enabled Care and Support (TECS).

The Council will require a single point of access to the Services for itself and the ICB that is supported by full back-office co-ordination and an effective and efficient IT solution to support on-line ordering and the real-time tracking of orders.

The requirement is for any Service User within the Devon County Council boundary, with health and/or social care and/or educational needs to have quick and easy access to the Community Equipment including any TECS necessary for such Service Users to stay independent and live healthily for longer.

The Council and ICB are seeking services to be delivered innovatively in a way that meets the needs of the population now and throughout the contract period. As such, the Commissioners will expect the Provider to continuously engage with stakeholders and, in agreement with Commissioners, evolve the services ensuring they are fit for purpose and meets patients' needs. The service needs to work in an integrated manner offering seamless support, particularly from a patient's viewpoint.

Full details, including specification and other key information and requirements can be found within the procurement documentation.

The initial duration of the agreement will be for a period of 5 years. The Commissioner has a maximum financial envelope available of £9,258,913 per annum. This is made up on £4,882,500 per annum for activity and £4,376,413 per annum for hardware. The total maximum contract value for the initial 5 year Contract is therefore £46,294,545, made up of £24,412,500 for activity and £21,882,065 for hardware.

At the end of the initial contract 5 year term the Commissioner will have an extension option for any period up to a further 2 years which will be awarded at their discretion, giving a maximum possible contract value of £64,812,391 (activity and hardware combined) over 7 years if the fully extended contract term is fulfilled. All figures are given excluding VAT. The above figures are all provided as flat cash – i.e. with no inflationary price increases assumed over the contract period.

The contract is expected to commence on 1st April 2025.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.1.5) Estimated total value

Value excluding VAT: £64,812,391

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 33000000 - Medical equipments, pharmaceuticals and personal care products

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

This processed is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £64,812,391

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are deemed to be subject to the full regime of current UK procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As set out in the Invitation to Tender documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

23 April 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

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VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.