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Tender

T24/0069 - Combined provision of Non-Medical Helpers and Support worker services

University of Northumbria at Newcastle

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013188

Procurement identifier (OCID): ocds-h6vhtk-04fd95

Published 4 April 2025, 3:46pm

Scope

Description

This Agreement relates to the provision of high-quality, tailored Non-Medical Helper (NMH) and Support Worker services to disabled students at Northumbria University, in line with the latest (July 2024) NMH Guidance issued by Student Finance England (SFE) and the Department for Education (DfE). The scope includes services across Bands 1-4 of the NMH Services Reference Manual, as well as Band 1 and 2 Support Worker services. The appointed provider will be responsible for the recruitment, training, and deployment of appropriately qualified support workers, the delivery of support in line with DSA and ESFA regulations, and the effective administration and quality assurance of the service as outlined in Schedule 1 of the contract.

PLEASE NOTE, THIS TENDER CLOSING DATE IS 22ND APRIL, PLEASE DISREGARD NOTICE DATE.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Newcastle-upon-Tyne:-Adult-education-services-at-university-level./R564985B5A>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/R564985B5A>

Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 August 2025 to 1 August 2028
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 80430000 - Adult-education services at university level
- 85100000 - Health services

Contract locations

- UKC - North East (England)
-

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

11 April 2025, 1:00pm

Tender submission deadline

29 April 2025, 1:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/>.

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Quality	Long criteria description	Quality	60%
Pricing	Long criteria description	Price	40%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

University of Northumbria at Newcastle

- Public Procurement Organisation Number: PNBP-4638-XHJP

Sutherland Building, College Street

Newcastle upon Tyne

NE1 8ST

United Kingdom

Contact name: Alex Liles

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Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government