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Award

## UKSBS Oracle ACS

UK Shared Business Services Ltd

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013187

Procurement identifier (OCID): ocds-h6vhtk-04fd1c ([view related notices](#))

Published 4 April 2025, 3:43pm

## Scope

## Reference

CC25009

## Description

\*\*\*THIS IS A CONTRACT AWARD - NOT A CALL FOR COMPETITION\*\*\*

This requirement is for continued support from Oracle to address business-critical matters related to Oracle ERP systems. The updated Oracle Advanced Customer Services (ACS) will continue to support business-critical operations by providing proactive guidance, preventative services, and dedicated technical support.

It is to be directly awarded to the Supplier due to no available competition.

The value is £216,139.20 over 12 month period.

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## **Contract 1. UKSBS Oracle ACS**

### **Supplier**

- [ORACLE CORPORATION UK LIMITED](#)

### **Contract value**

- £180,116 excluding VAT
- £216,139.20 including VAT

Above the relevant threshold

### **Award decision date**

4 April 2025

### **Standstill period**

- End: 15 April 2025
- 8 working days

### **Earliest date the contract will be signed**

17 April 2025

### **Contract dates (estimated)**

- 27 May 2025 to 26 May 2026
- 1 year

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom

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## **Procedure**

### **Procedure type**

Direct award

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## **Supplier**

**ORACLE CORPORATION UK LIMITED**

- Companies House: 01782505
- Public Procurement Organisation Number: PMDX-4517-DZXP

Oracle Parkway

Reading

RG6 1RA

United Kingdom

Email: [uk-publicsector\\_gb@oracle.com](mailto:uk-publicsector_gb@oracle.com)

Website: <http://www.oracle.com/uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. UKSBS Oracle ACS

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## **Contracting authority**

### **UK Shared Business Services Ltd**

- Public Procurement Organisation Number: PMPN-7535-GNTG

Polaris House, North Star Avenue

Swindon

SN2 1FF

United Kingdom

Email: [corporatecommercial@uksbs.co.uk](mailto:corporatecommercial@uksbs.co.uk)

Region: UKK14 - Swindon

Organisation type: Public authority - central government