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Award

UKSBS Oracle ACS

UK Shared Business Services Ltd

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013187

Procurement identifier (OCID): ocds-h6vhtk-04fd1c ([view related notices](#))

Published 4 April 2025, 3:43pm

Scope

Reference

CC25009

Description

THIS IS A CONTRACT AWARD - NOT A CALL FOR COMPETITION

This requirement is for continued support from Oracle to address business-critical matters related to Oracle ERP systems. The updated Oracle Advanced Customer Services (ACS) will continue to support business-critical operations by providing proactive guidance, preventative services, and dedicated technical support.

It is to be directly awarded to the Supplier due to no available competition.

The value is £216,139.20 over 12 month period.

Contract 1. UKSBS Oracle ACS

Supplier

- [ORACLE CORPORATION UK LIMITED](#)

Contract value

- £180,116 excluding VAT
- £216,139.20 including VAT

Above the relevant threshold

Award decision date

4 April 2025

Standstill period

- End: 15 April 2025
- 8 working days

Earliest date the contract will be signed

17 April 2025

Contract dates (estimated)

- 27 May 2025 to 26 May 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Direct award

Supplier

ORACLE CORPORATION UK LIMITED

- Companies House: 01782505
- Public Procurement Organisation Number: PMDX-4517-DZXP

Oracle Parkway

Reading

RG6 1RA

United Kingdom

Email: uk-publicsector_gb@oracle.com

Website: <http://www.oracle.com/uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. UKSBS Oracle ACS

Contracting authority

UK Shared Business Services Ltd

- Public Procurement Organisation Number: PMPN-7535-GNTG

Polaris House, North Star Avenue

Swindon

SN2 1FF

United Kingdom

Email: corporatecommercial@uksbs.co.uk

Region: UKK14 - Swindon

Organisation type: Public authority - central government