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Tender

PROVISION OF A FLOATING SUPPORT SERVICE

London Borough of Hounslow

F02: Contract notice

Notice identifier: 2023/S 000-013169

Procurement identifier (OCID): ocds-h6vhtk-03c741

Published 9 May 2023, 3:46pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hounslow

Hounslow House, 7 Bath Road

Hounslow

TW3 3EB

Contact

Ms Angela Cochrane

Email

angela.cochrane@hounslow.gov.uk

Telephone

+44 2085839442

Country

United Kingdom

Region code

UKI75 - Hounslow and Richmond upon Thames

Internet address(es)

Main address

http://www.hounslow.gov.uk/

Buyer's address

http://www.hounslow.gov.uk/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.londontenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.londontenders.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PROVISION OF A FLOATING SUPPORT SERVICE

Reference number

DN669277

II.1.2) Main CPV code

• 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of the Floating Support Service is to improve the quality of life for vulnerable adults living in the Hounslow borough through the delivery of relational one to one personalised preventative support. Support will be outcomes-focused and enabling — doing with, not for. The service will provide assertive and practical support to residents who are likely to deteriorate or isolate themselves if no proactive support is given, resulting in crisis, the loss of independence and poor outcomes, e.g., homelessness, care packages and care home placement, hospital admission, etc.

II.1.5) Estimated total value

Value excluding VAT: £52,400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

UKI75 - Hounslow and Richmond upon Thames

II.2.4) Description of the procurement

The purpose of the Floating Support Service is to improve the quality of life for vulnerable adults living in the borough through the delivery of relational one to one personalised preventative support. Support will be outcomes-focused and enabling – doing with, not for. The service will provide assertive and practical support to residents who are likely to

deteriorate or isolate themselves if no proactive support is given, resulting in crisis, the loss of independence and poor outcomes, e.g., homelessness, care packages and care home placement, hospital admission, etc.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £5,420,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 January 2024

End date

14 January 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There are 2 option periods available

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 June 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

9 June 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom