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Tender

## **PROVISION OF A FLOATING SUPPORT SERVICE**

London Borough of Hounslow

F02: Contract notice

Notice identifier: 2023/S 000-013169

Procurement identifier (OCID): ocds-h6vhtk-03c741

Published 9 May 2023, 3:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Hounslow

Hounslow House, 7 Bath Road

Hounslow

TW3 3EB

#### **Contact**

Ms Angela Cochrane

#### **Email**

[angela.cochrane@hounslow.gov.uk](mailto:angela.cochrane@hounslow.gov.uk)

#### **Telephone**

+44 2085839442

#### **Country**

United Kingdom

**Region code**

UKI75 - Hounslow and Richmond upon Thames

**Internet address(es)**

Main address

<http://www.hounslow.gov.uk/>

Buyer's address

<http://www.hounslow.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.londontenders.org](http://www.londontenders.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.londontenders.org](http://www.londontenders.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

## PROVISION OF A FLOATING SUPPORT SERVICE

Reference number

DN669277

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The purpose of the Floating Support Service is to improve the quality of life for vulnerable adults living in the Hounslow borough through the delivery of relational one to one personalised preventative support. Support will be outcomes-focused and enabling – doing with, not for. The service will provide assertive and practical support to residents who are likely to deteriorate or isolate themselves if no proactive support is given, resulting in crisis, the loss of independence and poor outcomes, e.g., homelessness, care packages and care home placement, hospital admission, etc.

### **II.1.5) Estimated total value**

Value excluding VAT: £52,400,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

### **II.2.4) Description of the procurement**

The purpose of the Floating Support Service is to improve the quality of life for vulnerable adults living in the borough through the delivery of relational one to one personalised preventative support. Support will be outcomes-focused and enabling – doing with, not for. The service will provide assertive and practical support to residents who are likely to

deteriorate or isolate themselves if no proactive support is given, resulting in crisis, the loss of independence and poor outcomes, e.g., homelessness, care packages and care home placement, hospital admission, etc.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.6) Estimated value**

Value excluding VAT: £5,420,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

15 January 2024

End date

14 January 2029

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

There are 2 option periods available

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 June 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 June 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Strand

London

WC2A 2LL

Country

United Kingdom