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Award

Carers Support Service

Newcastle City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013152

Procurement identifier (OCID): ocds-h6vhtk-05ae84 ([view related notices](#))

Published 12 February 2026, 4:49pm

Scope

Description

To provide services and support for unpaid carers of all ages who live in Newcastle. Under Section 4 of the Care Act 2014, the Local Authority must establish, coordinate and maintain a service (or services) that provide accessible, up to date, accurate, comprehensive but proportionate advice and local information relating to care and support for people and support for carers. In addition to this the Children and Families Act 2014 states that a local authority must take reasonable steps to identify and The Young Carers (Needs Assessments) (England) Regulations 2015 mandate that local authorities conduct needs assessments for young carers. This provides an introductory summary of the service delivery.

Contract 1

Supplier

- NEWCASTLE CARERS

Contract value

- £2,559,360 including VAT

Above the relevant threshold

Award decision date

12 February 2026

Date assessment summaries were sent to tenderers

12 February 2026

Standstill period

- End: 23 February 2026
- 8 working days

Earliest date the contract will be signed

24 February 2026

Contract dates (estimated)

- 24 February 2026 to 24 February 2026

- 1 day

Main procurement category

Services

CPV classifications

- 85312310 - Guidance services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

NEWCASTLE CARERS

- Companies House: 07869359
- Public Procurement Organisation Number: PPJG-2235-GCCP

135-139 Shields Road

Newcastle Upon Tyne

NE6 1DN

United Kingdom

Email: info@newcastlecarers.org.uk

Website: <http://www.newcastlecarers.org.uk>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Contact name: Nina Dixon

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government