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Contract

## **Multi-Agency Case Management System**

Lincolnshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-013152

Procurement identifier (OCID): ocds-h6vhtk-0486c3

Published 4 April 2025, 3:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lincolnshire County Council

Orchard House, Orchard Street

Lincoln

LN1 1BA

#### **Contact**

Mr Andrew Webster

#### **Email**

[Procurement.Lincolnshire@lincolnshire.gov.uk](mailto:Procurement.Lincolnshire@lincolnshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

General public services

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## **Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Multi-Agency Case Management System

Reference number

DN734757

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social

behaviour and the delivery of domestic abuse support services. The System is required to provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

#### **II.2.4) Description of the procurement**

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001055](#)

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## Section V. Award of contract

### Contract No

DN734757

### Lot No

1

### Title

Multi-Agency Case Management System

A contract/lot is awarded: No

### V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom