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Contract

Multi-Agency Case Management System

Lincolnshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-013152

Procurement identifier (OCID): ocds-h6vhtk-0486c3

Published 4 April 2025, 3:09pm

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

Orchard House, Orchard Street

Lincoln

LN1 1BA

Contact

Mr Andrew Webster

Email

Procurement.Lincolnshire@lincolnshire.gov.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi-Agency Case Management System

Reference number

DN734757

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001055](#)

Section V. Award of contract

Contract No

DN734757

Lot No

1

Title

Multi-Agency Case Management System

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom