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Contract

D365 Finance Configuration & Support Partner

Transport for Wales

F03: Contract award notice

Notice identifier: 2025/S 000-013144

Procurement identifier (OCID): ocds-h6vhtk-048981

Published 4 April 2025, 3:04pm

Section I: Contracting authority

I.1) Name and addresses

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

Email

Luke.Ashman@tfwrail.wales

Telephone

+44 2921673434

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

http://www.tfw.wales

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685

I.4) Type of the contracting authority

Other type

Public Transport Authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

D365 Finance Configuration & Support Partner

Reference number

TEN088/C001157.00

II.1.2) Main CPV code

• 72265000 - Software configuration services

II.1.3) Type of contract

Services

II.1.4) Short description

A Dynamics 365 Finance & Operations (D365 F&O) implementation partner (with project operations) to migrate the TFW Rail Ltd business from Dynamics GP as a new entity to our existing D365 F&O platform based on the key delivery phases for an operational golive set as the start of our financial year of April 2026.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,380,526

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
- 72265000 Software configuration services

II.2.3) Place of performance

NUTS codes

• UKL - Wales

II.2.4) Description of the procurement

A Dynamics 365 Finance & Operations (D365 F&O) implementation partner (with project operations) to migrate the TFW Rail Ltd business from Dynamics GP as a new entity to our existing D365 F&O platform based on the key delivery phases for an operational golive set as the start of our financial year of April 2026.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Total Tender Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-025262

Section V. Award of contract

Contract No

TEN088/C001157.00

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PRICEWATERHOUSECOOPERS LLP

1 Embankment Place, London

London

WC2N6RH

Country

United Kingdom

NUTS code

• UKL - Wales

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,380,526

Section VI. Complementary information

VI.3) Additional information

(WA Ref:149654)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom