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Contract

D365 Finance Configuration & Support Partner

Transport for Wales

F03: Contract award notice

Notice identifier: 2025/S 000-013144

Procurement identifier (OCID): ocids-h6vhtk-048981

Published 4 April 2025, 3:04pm

Section I: Contracting authority

I.1) Name and addresses

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

Email

Luke.Ashman@tfwrail.wales

Telephone

+44 2921673434

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.tfw.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685

I.4) Type of the contracting authority

Other type

Public Transport Authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

D365 Finance Configuration & Support Partner

Reference number

TEN088/C001157.00

II.1.2) Main CPV code

- 72265000 - Software configuration services

II.1.3) Type of contract

Services

II.1.4) Short description

A Dynamics 365 Finance & Operations (D365 F&O) implementation partner (with project operations) to migrate the TFW Rail Ltd business from Dynamics GP as a new entity to our existing D365 F&O platform based on the key delivery phases for an operational go-live set as the start of our financial year of April 2026.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,380,526

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72265000 - Software configuration services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

A Dynamics 365 Finance & Operations (D365 F&O) implementation partner (with project operations) to migrate the TFW Rail Ltd business from Dynamics GP as a new entity to our existing D365 F&O platform based on the key delivery phases for an operational go-live set as the start of our financial year of April 2026.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Total Tender Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025262](#)

Section V. Award of contract

Contract No

TEN088/C001157.00

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PRICEWATERHOUSECOOPERS LLP

1 Embankment Place, London

London

WC2N6RH

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,380,526

Section VI. Complementary information

VI.3) Additional information

(WA Ref:149654)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom