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Contract

Expression Of Interest Healthwatch North Northamptonshire Council (NNC)

North Northamptonshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-013136

Procurement identifier (OCID): ocids-h6vhtk-04fd74

Published 4 April 2025, 3:00pm

Section I: Contracting authority

I.1) Name and addresses

North Northamptonshire Council

The Corby Cube, George Street

Corby

NN171QG

Email

Procurement@northnorthants.gov.uk

Country

United Kingdom

Region code

UKF25 - North Northamptonshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.northnorthants.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Expression Of Interest Healthwatch North Northamptonshire Council (NNC)

Reference number

NNC00000560

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North Northamptonshire Council invited providers to express their interest for Healthwatch Services.

The Health & Social Care Act 2012 mandates that top-tier authorities commission Healthwatch locally, positioning it as the primary public champion for both local health and social care systems. Healthwatch plays a crucial role in monitoring the quality of local services, gathering public views and experiences, and influencing service provision. It mirrors this role nationally through its relationship with Healthwatch England and the CQC.

The expression of interest process for this recommissioning occurs amidst economic challenges and local change, where public input will be essential in shaping the future direction of services. Healthwatch's role as an independent public voice is critical to this process. The successful bidder will need to outline consultation methods to identify future priorities, ensuring that Healthwatch remains a valuable resource for the local community.

The Provider is expected to focus on the eight core statutory functions of Healthwatch. Emphasis should be placed on maximising public-facing services through a robust delivery model that leverages existing networks and partnerships for optimal reach and impact.

Local authorities are accountable for commissioning the following eight core statutory activities:

1. Promoting and supporting the involvement of people in the commissioning, the provision, and scrutiny of local care services.
2. Enabling people to monitor the standard of provision of local care services, whether and how local care services could and ought to be improved.
3. Obtaining the views of people regarding their need for, and experiences of, local care services and to make these views known to those responsible for commissioning, providing, managing, or scrutinising local care services to Healthwatch England.
4. Making reports and recommendations about how local care services could or ought to be improved. These are usually directed to commissioners and Provider of care services and people responsible for managing or scrutinising local care services and shared with Healthwatch England.
5. Providing advice and information about access to local care services so people can make choices about this service.
6. Formulating views on the standard of provision and whether and how the local care services could and ought to be improved and sharing these views with Healthwatch England. (See Sharing information with Healthwatch England)
7. Making recommendations to Healthwatch England to advise the Care Quality Commission (CQC) to conduct special reviews or investigations (or, where the circumstances justify doing so, making recommendations direct to CQC); and to make recommendations to Healthwatch England to publish reports about issues.
8. Providing Healthwatch England with the intelligence and insight it needs to enable it to perform effectively. Whilst ensuring the arrangements are "effective" and "represent value for money", and to publish a report in relation to their findings on provision in their area.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £480,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF25 - North Northamptonshire

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

Contract for an initial period of 36 months with the preferred Potential Supplier, with an option to extend for 12 months, making 48 months in total.

Please note this contract is dependent on year-on-year funding.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The value of the contract is below Light Touch Regime for Services Threshold £663,540.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Support Northamptonshire

Victoria Centre, 46 - 50 Palk Road

Wellingborough

NN8 1HR

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

Charity Commission (England and Wales)

1161753

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £480,000

Total value of the contract/lot: £480,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Court of Justice

Strand London

London

WC2A 2LL

Country

United Kingdom