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Contract

Telecare, Telehealth and Fire Monitoring Services - Award from PfH framework Monitoring Services – Lot 2A

Flagship Housing Group

F03: Contract award notice

Notice identifier: 2021/S 000-013113

Procurement identifier (OCID): ocds-h6vhtk-02baaa

Published 10 June 2021, 6:15pm

Section I: Contracting authority

I.1) Name and addresses

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Email

procurement@flagship-group.co.uk

Telephone

+44 8081684555

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.flagship-group.co.uk>

Buyer's address

<https://www.flagship-group.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telecare, Telehealth and Fire Monitoring Services - Award from PfH framework Monitoring Services – Lot 2A

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Description of the procurement: This contract award notice is to notify the market that Flagship Housing Group in Norwich, UK have awarded a contract to Doro Care (UK) Limited for Telecare, Telehealth and Fire Monitoring Services for the period 01.04.2021 to 31.03.2023. This award has been competed under the PfH framework for Telecare, Telehealth and Fire Monitoring Services from the PfH framework Monitoring Services – Lot 2A (Contract Notice 2019/S 087-209333)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £139,104.64

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

This contract award notice is to notify the market that Flagship Housing Group in Norwich, UK have awarded a contract to Doro Care (UK) Limited for Telecare, Telehealth and Fire Monitoring Services for the period 01.04.2021 to 31.03.2023. This award has been competed under the PfH framework for Telecare, Telehealth and Fire Monitoring Services from the PfH framework Monitoring Services – Lot 2A (Contract Notice 2019/S 087-209333)

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 - Technical / Weighting: 50

Cost criterion - Name: Criterion 2 - Pricing / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 087-209333](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Doro Care (UK) Limited

Units 3 & 4 Technology Business Park, Moy Avenue

Eastbourne

BN22 8LD

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

National registration number

08666755

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £139,104.64

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=600889169>

GO Reference: GO-2021610-PRO-18379769

VI.4) Procedures for review

VI.4.1) Review body

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Email

procurement@flagship-group.co.uk

Telephone

+44 8081684555

Country

United Kingdom

Internet address

<https://www.flagship-group.co.uk/>

VI.4.2) Body responsible for mediation procedures

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Telephone

+44 8081684555

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Telephone

+44 8081684555

Country

United Kingdom